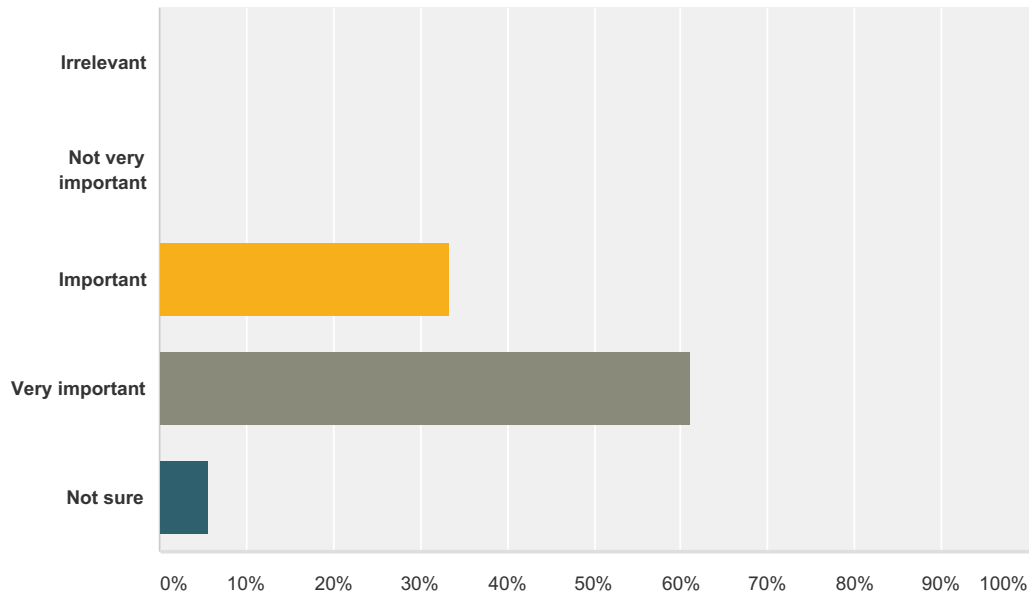


### Q1 How important do you consider the FAU Libraries to the success of your College's mission?

Answered: 18 Skipped: 0

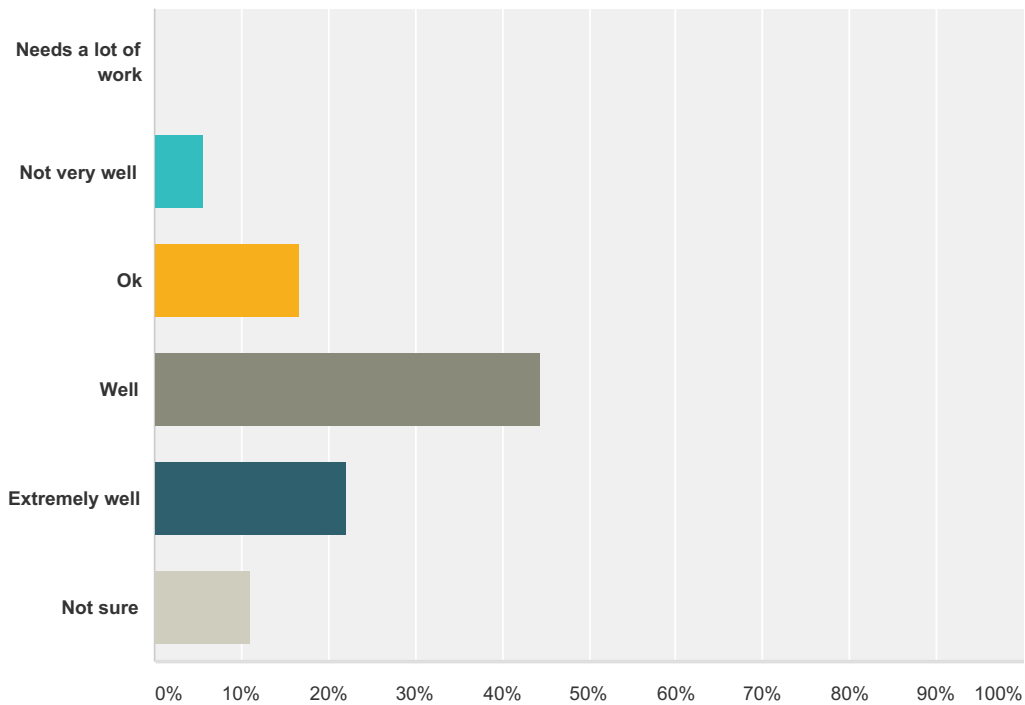


Answer Choices	Responses
Irrelevant	0.00% 0
Not very important	0.00% 0
Important	33.33% 6
Very important	61.11% 11
Not sure	5.56% 1
<b>Total</b>	<b>18</b>

#	Comments:	Date
1	Our students are extremely reliant on our library's resources and need them to succeed in our curriculum!	11/7/2016 5:20 PM
2	The library is extremely important to graduate students and faculty.	11/7/2016 11:51 AM
3	This is particularly true for our graduate PhD students who must rely on the literature foundationally and when developing content expertise.	11/7/2016 11:50 AM
4	The library is the heart of the university as a depository and distribution nexus for knowledge. Even as we enter a more digital age, we need books and visual materials for our research and teaching. The library is also a place for students to learn the art of research, especially how to effectively search digital sources. It also is a space for student collaboration in preparation for class projects.	11/7/2016 11:07 AM
5	Sthdents' research abilities are critical to their success	11/7/2016 10:59 AM

## Q2 How well do you think the FAU Libraries serve your College, faculty and students?

Answered: 18 Skipped: 0

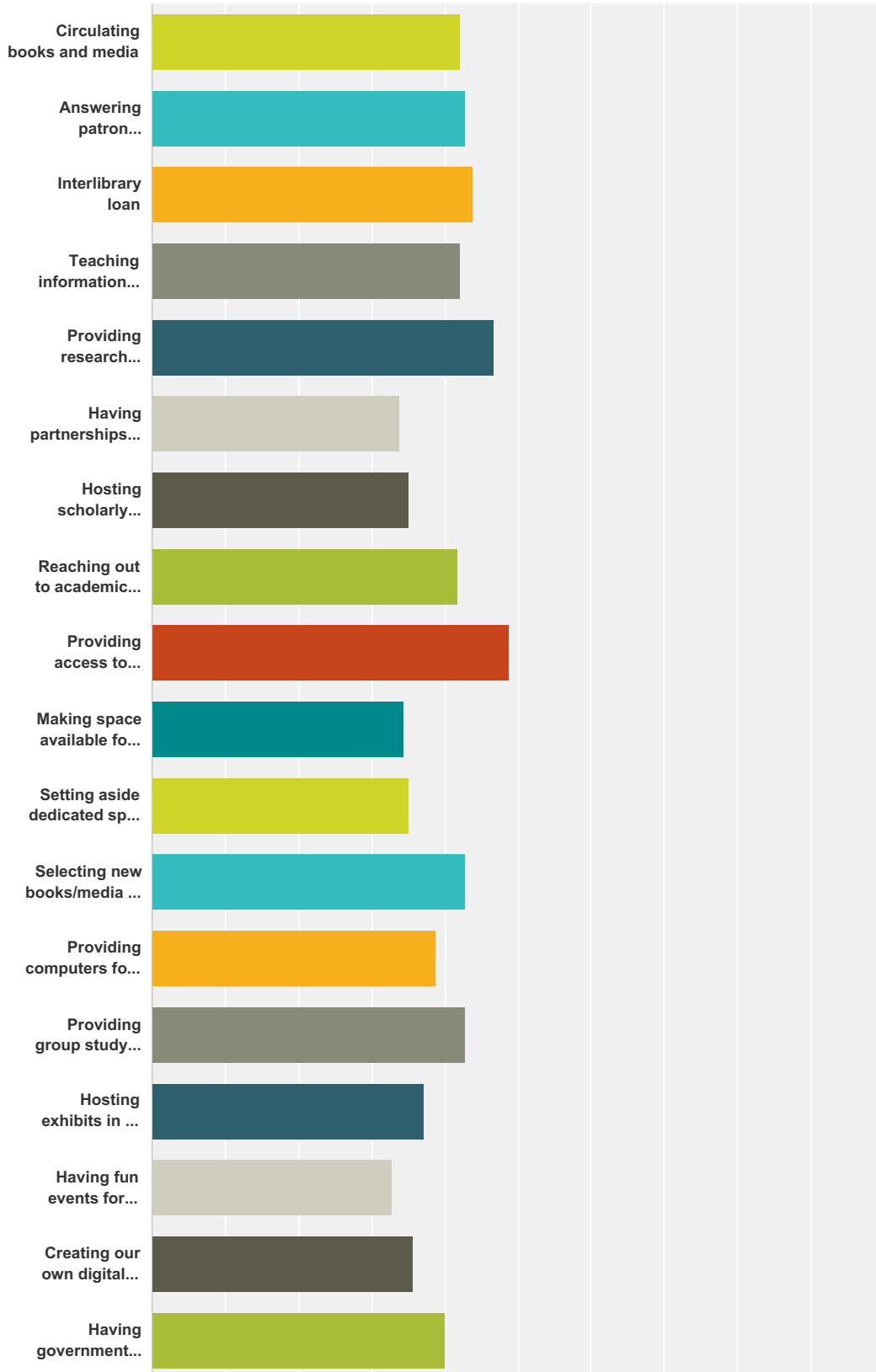


Answer Choices	Responses
Needs a lot of work	0.00% 0
Not very well	5.56% 1
Ok	16.67% 3
Well	44.44% 8
Extremely well	22.22% 4
Not sure	11.11% 2
<b>Total</b>	<b>18</b>

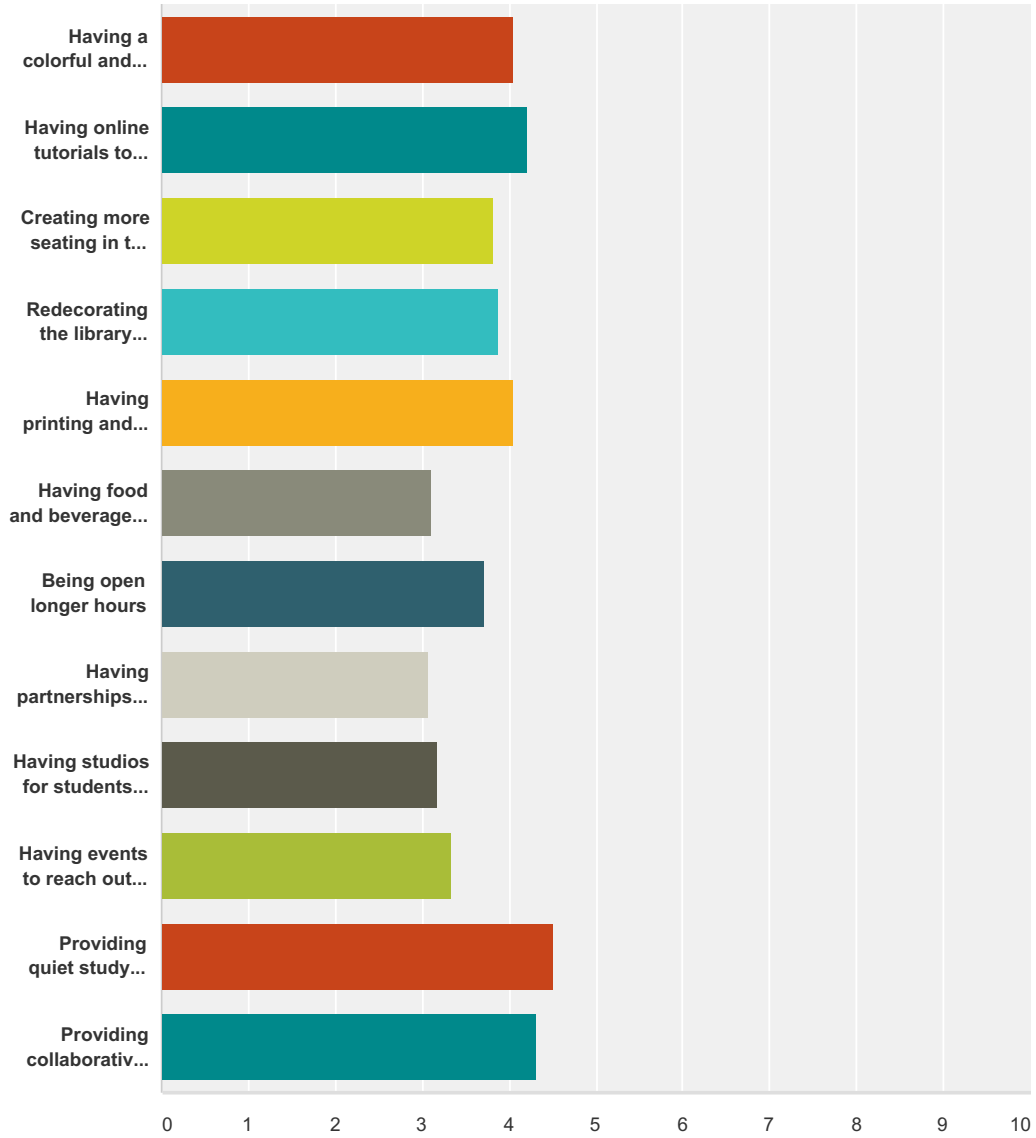
#	Comments:	Date
1	Particularly as a study space it is not ideal. Online resources are good but with a limited budget it seems we are having to cut resources just when we should be expanding them!	11/7/2016 5:20 PM
2	Online journals, book/dvd and ILL are crucial.	11/7/2016 1:18 PM
3	Staff are wonderful. The new graduate student lounge is appreciated. We need more spaces in the libraries for graduate students. And, we need to ensure that graduate programs have the resources they need for research.	11/7/2016 11:51 AM
4	While we are able to access many journals, we remain limited to a number specific to the discipline of nursing.	11/7/2016 11:50 AM
5	There are many services that the library staff provide with a lot of quality. Other services seem to lag. The biggest issue is that of space for students. I routinely see dozens of students sitting on the floor to do their work.	11/7/2016 11:07 AM
6	good collections, excellent support	11/7/2016 10:59 AM

### Q3 Please rate the following library services based on their importance to your College and your students:

Answered: 18 Skipped: 0



## FAU Libraries Strategic Planning Survey



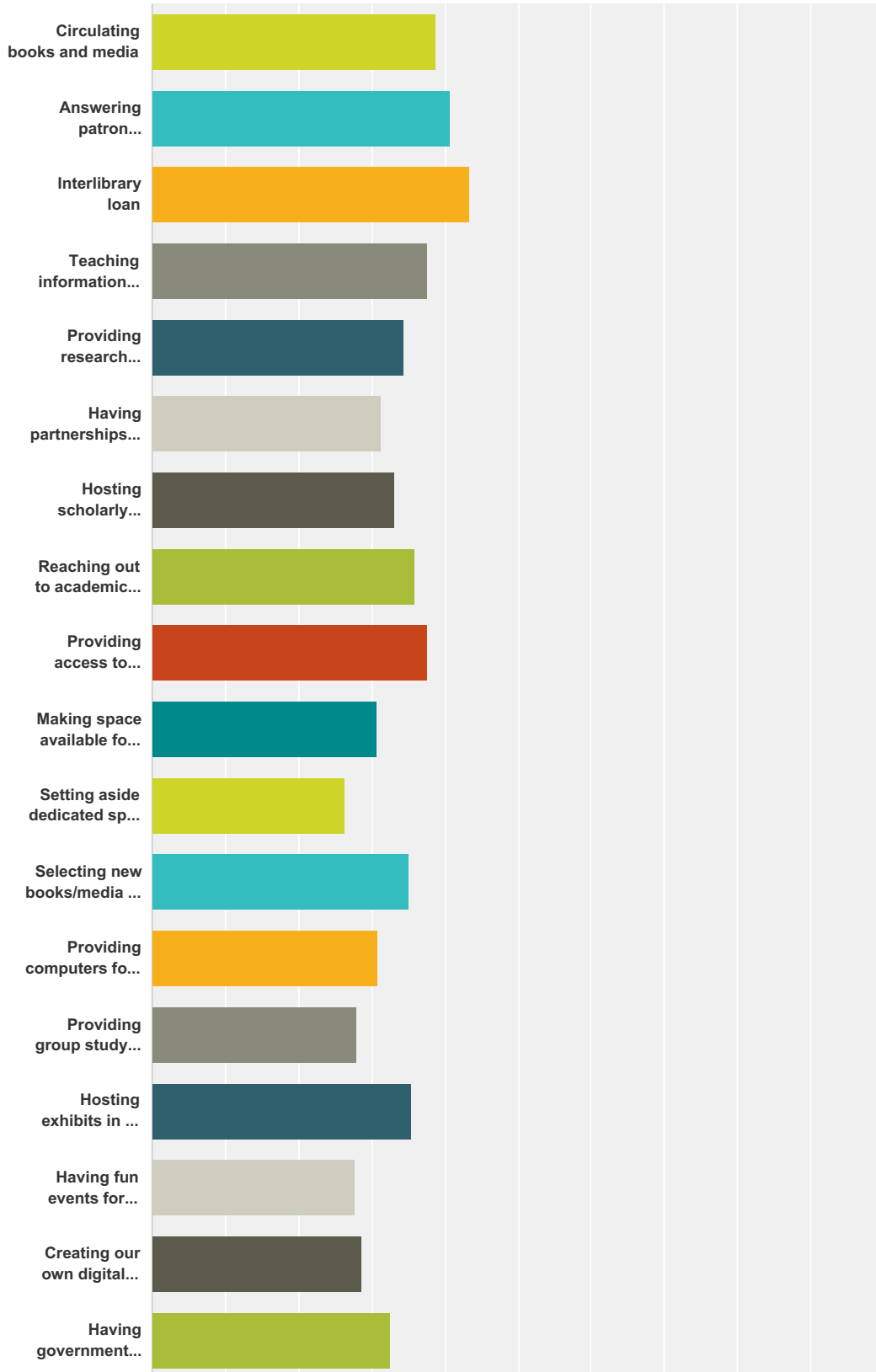
	Not sure	Irrelevant	Not very important	Important	Very Important	Total	Weighted Average
Circulating books and media	0.00% 0	0.00% 0	11.11% 2	55.56% 10	33.33% 6	18	4.22
Answering patron questions	5.88% 1	0.00% 0	0.00% 0	47.06% 8	47.06% 8	17	4.29
Interlibrary loan	5.56% 1	0.00% 0	0.00% 0	38.89% 7	55.56% 10	18	4.39
Teaching information literacy or research strategies	5.56% 1	0.00% 0	5.56% 1	44.44% 8	44.44% 8	18	4.22
Providing research support to faculty	0.00% 0	0.00% 0	0.00% 0	33.33% 6	66.67% 12	18	4.67
Having partnerships with student service units such as tutoring, advising, career counseling, victims' advocates, etc.	11.11% 2	5.56% 1	33.33% 6	33.33% 6	16.67% 3	18	3.39
Hosting scholarly lectures or presentations in the library	0.00% 0	5.56% 1	55.56% 10	22.22% 4	16.67% 3	18	3.50

## FAU Libraries Strategic Planning Survey

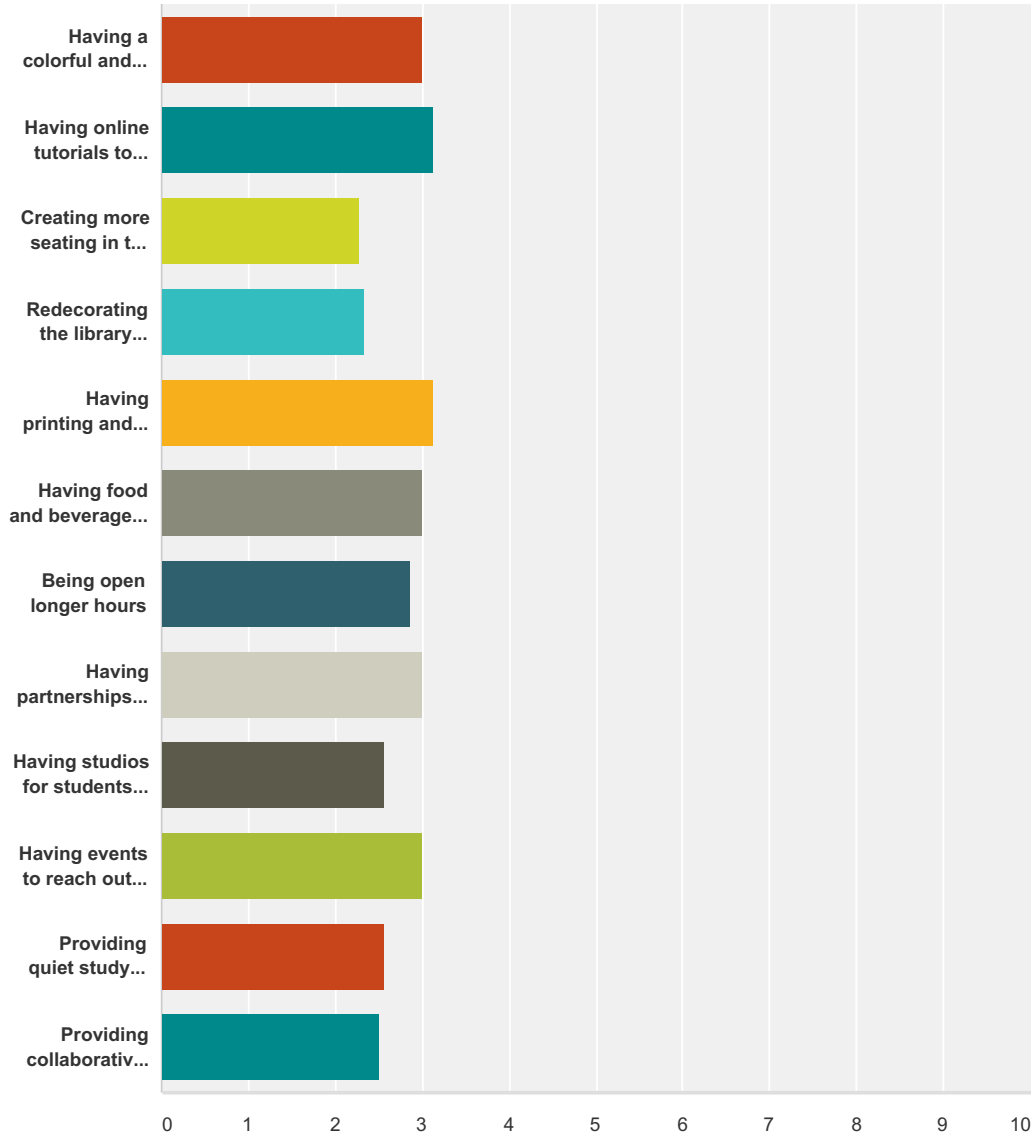
Reaching out to academic departments to get their input and tell them about collections and services	0.00% 0	0.00% 0	22.22% 4	38.89% 7	38.89% 7	18	4.17
Providing access to electronic journals, books, serials	0.00% 0	0.00% 0	0.00% 0	11.11% 2	88.89% 16	18	4.89
Making space available for College or departmental functions	0.00% 0	11.11% 2	50.00% 9	22.22% 4	16.67% 3	18	3.44
Setting aside dedicated space for faculty	0.00% 0	11.11% 2	38.89% 7	38.89% 7	11.11% 2	18	3.50
Selecting new books/media for the collection	0.00% 0	0.00% 0	11.11% 2	50.00% 9	38.89% 7	18	4.28
Providing computers for use in the library	0.00% 0	5.56% 1	38.89% 7	16.67% 3	38.89% 7	18	3.89
Providing group study rooms	0.00% 0	0.00% 0	11.11% 2	50.00% 9	38.89% 7	18	4.28
Hosting exhibits in the library	0.00% 0	5.56% 1	44.44% 8	22.22% 4	27.78% 5	18	3.72
Having fun events for students in the library	0.00% 0	16.67% 3	50.00% 9	22.22% 4	11.11% 2	18	3.28
Creating our own digital collections that highlight FAU programs or materials	5.56% 1	0.00% 0	44.44% 8	33.33% 6	16.67% 3	18	3.56
Having government documents available	5.56% 1	5.56% 1	5.56% 1	50.00% 9	33.33% 6	18	4.00
Having a colorful and interactive web site	0.00% 0	0.00% 0	16.67% 3	61.11% 11	22.22% 4	18	4.06
Having online tutorials to answer basic questions	0.00% 0	0.00% 0	11.11% 2	55.56% 10	33.33% 6	18	4.22
Creating more seating in the library	5.56% 1	0.00% 0	33.33% 6	27.78% 5	33.33% 6	18	3.83
Redecorating the library (paint, carpeting, furniture)	5.56% 1	0.00% 0	22.22% 4	44.44% 8	27.78% 5	18	3.89
Having printing and photocopying available	0.00% 0	0.00% 0	17.65% 3	58.82% 10	23.53% 4	17	4.06
Having food and beverages available	0.00% 0	23.53% 4	41.18% 7	35.29% 6	0.00% 0	17	3.12
Being open longer hours	11.11% 2	5.56% 1	11.11% 2	44.44% 8	27.78% 5	18	3.72
Having partnerships with student service units such as tutoring, advising, career counseling, victims' advocates, etc.	11.76% 2	5.88% 1	52.94% 9	23.53% 4	5.88% 1	17	3.06
Having studios for students to create new media	11.11% 2	5.56% 1	50.00% 9	22.22% 4	11.11% 2	18	3.17
Having events to reach out to the community beyond the campus	5.56% 1	0.00% 0	55.56% 10	33.33% 6	5.56% 1	18	3.33
Providing quiet study space	0.00% 0	0.00% 0	5.56% 1	38.89% 7	55.56% 10	18	4.50
Providing collaborative space for students or students and faculty to work together	0.00% 0	0.00% 0	11.11% 2	44.44% 8	44.44% 8	18	4.33

**Q4 Please rate the following library services based on how well you think we currently do:**

Answered: 17 Skipped: 1



## FAU Libraries Strategic Planning Survey



	Needs a lot of work	Not very well	OK	Well	Extremely well	Total	Weighted Average
Circulating books and media	0.00% 0	0.00% 0	31.25% 5	50.00% 8	18.75% 3	16	3.88
Answering patron questions	0.00% 0	0.00% 0	26.67% 4	40.00% 6	33.33% 5	15	4.07
Interlibrary loan	0.00% 0	0.00% 0	11.76% 2	41.18% 7	47.06% 8	17	4.35
Teaching information literacy or research strategies	0.00% 0	6.25% 1	31.25% 5	43.75% 7	18.75% 3	16	3.75
Providing research support to faculty	0.00% 0	12.50% 2	37.50% 6	43.75% 7	6.25% 1	16	3.44
Having partnerships with student service units such as tutoring, advising, career counseling, victims' advocates, etc.	7.14% 1	0.00% 0	71.43% 10	14.29% 2	7.14% 1	14	3.14
Hosting scholarly lectures or presentations in the library	6.25% 1	6.25% 1	50.00% 8	25.00% 4	12.50% 2	16	3.31

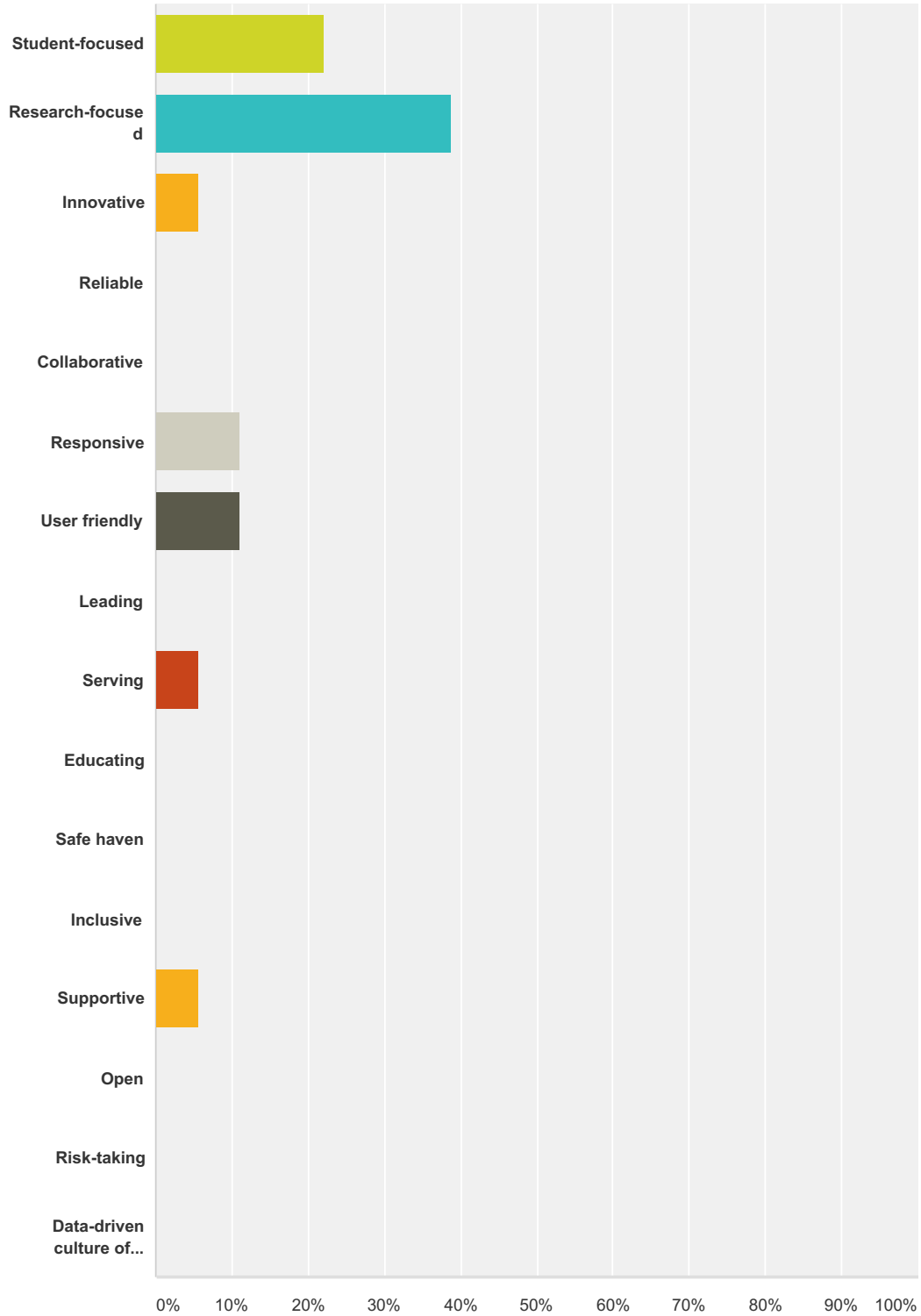
## FAU Libraries Strategic Planning Survey

Reaching out to academic departments to get their input and tell them about collections and services	0.00% 0	5.88% 1	47.06% 8	29.41% 5	17.65% 3	17	3.59
Providing access to electronic journals, books, serials	0.00% 0	0.00% 0	50.00% 8	25.00% 4	25.00% 4	16	3.75
Making space available for College or departmental functions	0.00% 0	13.33% 2	66.67% 10	20.00% 3	0.00% 0	15	3.07
Setting aside dedicated space for faculty	7.14% 1	28.57% 4	57.14% 8	7.14% 1	0.00% 0	14	2.64
Selecting new books/media for the collection	0.00% 0	0.00% 0	50.00% 7	50.00% 7	0.00% 0	14	3.50
Providing computers for use in the library	7.69% 1	7.69% 1	53.85% 7	30.77% 4	0.00% 0	13	3.08
Providing group study rooms	6.67% 1	26.67% 4	46.67% 7	20.00% 3	0.00% 0	15	2.80
Hosting exhibits in the library	0.00% 0	0.00% 0	53.85% 7	38.46% 5	7.69% 1	13	3.54
Having fun events for students in the library	15.38% 2	0.00% 0	76.92% 10	7.69% 1	0.00% 0	13	2.77
Creating our own digital collections that highlight FAU programs or materials	7.14% 1	14.29% 2	64.29% 9	14.29% 2	0.00% 0	14	2.86
Having government documents available	8.33% 1	0.00% 0	66.67% 8	8.33% 1	16.67% 2	12	3.25
Having a colorful and interactive web site	7.69% 1	7.69% 1	61.54% 8	23.08% 3	0.00% 0	13	3.00
Having online tutorials to answer basic questions	7.14% 1	0.00% 0	64.29% 9	28.57% 4	0.00% 0	14	3.14
Creating more seating in the library	20.00% 3	33.33% 5	46.67% 7	0.00% 0	0.00% 0	15	2.27
Redecorating the library (paint, carpeting, furniture)	40.00% 6	13.33% 2	20.00% 3	26.67% 4	0.00% 0	15	2.33
Having printing and photocopying available	7.14% 1	0.00% 0	64.29% 9	28.57% 4	0.00% 0	14	3.14
Having food and beverages available	0.00% 0	15.38% 2	76.92% 10	0.00% 0	7.69% 1	13	3.00
Being open longer hours	7.14% 1	21.43% 3	50.00% 7	21.43% 3	0.00% 0	14	2.86
Having partnerships with student service units such as tutoring, advising, career counseling, victims' advocates, etc.	7.69% 1	0.00% 0	76.92% 10	15.38% 2	0.00% 0	13	3.00
Having studios for students to create new media	7.14% 1	28.57% 4	64.29% 9	0.00% 0	0.00% 0	14	2.57
Having events to reach out to the community beyond the campus	7.14% 1	14.29% 2	57.14% 8	14.29% 2	7.14% 1	14	3.00
Providing quiet study space	25.00% 4	12.50% 2	43.75% 7	18.75% 3	0.00% 0	16	2.56
Providing collaborative space for students or students and faculty to work together	18.75% 3	25.00% 4	43.75% 7	12.50% 2	0.00% 0	16	2.50



**Q5 Mark the TOP value that you would like to see emphasized in the new strategic plan for the Libraries:**

Answered: 18 Skipped: 0



Answer Choices	Responses
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## FAU Libraries Strategic Planning Survey

Student-focused	22.22%	4
Research-focused	38.89%	7
Innovative	5.56%	1
Reliable	0.00%	0
Collaborative	0.00%	0
Responsive	11.11%	2
User friendly	11.11%	2
Leading	0.00%	0
Serving	5.56%	1
Educating	0.00%	0
Safe haven	0.00%	0
Inclusive	0.00%	0
Supportive	5.56%	1
Open	0.00%	0
Risk-taking	0.00%	0
Data-driven culture of assessment	0.00%	0
<b>Total</b>		<b>18</b>

#	Please note if there are other values you would like to see addressed:	Date
1	Educating Serving Supportive	11/8/2016 10:27 AM
2	educating, student-focused, supportive	11/8/2016 8:35 AM
3	In addition to 'research-focused', supporting what is needed for classrooms (is that student-focused) e.g. getting materials that will be used for courses	11/7/2016 1:18 PM

**Q6 What are we doing that we should  
CONTINUE doing?**

Answered: 8 Skipped: 10

#	Responses	Date
1	Continue to provide workshops in a variety of topics, as well as to provide support for open houses, and new student orientations.	11/10/2016 5:39 PM
2	Provide electronic access to as many holdings as possible.	11/8/2016 10:27 AM
3	providing access to online materials	11/8/2016 8:35 AM
4	Restructuring, reprioritizing, becoming more directly supportive of students and faculty	11/7/2016 8:23 PM
5	ILL, online journals, ability to print out/save whole chapters of online books, course reserves Westlaw and lexis-nexis are absolutely essential. It would be good to have some licenses to expand what is accessible in our subscription to these databases as some items such as briefs are not included in our subscription.	11/7/2016 1:18 PM
6	good "customer" service	11/7/2016 11:54 AM
7	Ken does a great job of providing training sessions	11/7/2016 11:51 AM
8	We should continue to build the collections. Continue the recent work to innovate and renovate the library.	11/7/2016 11:07 AM

**Q7 What are we doing that we should STOP doing?**

Answered: 6 Skipped: 12

#	Responses	Date
1	I don't know enough to comment.	11/10/2016 5:39 PM
2	reduce the number of hard copies of materials	11/8/2016 8:35 AM
3	Klezmer Company Orchestra	11/7/2016 8:23 PM
4	The library needs more spaces for graduate students and adult learners to collaborate and quiet spaces for learning.	11/7/2016 11:51 AM
5	Telling faculty that we need to cut back on discipline-specific journals that would support faculty and students.	11/7/2016 11:50 AM
6	I do not see the need for the library to have its own public programs. Seems it would be better to partner with departments on that.	11/7/2016 11:07 AM

**Q8 What are we NOT doing that we should START doing?**

Answered: 5 Skipped: 13

#	Responses	Date
1	Increasing FAU Libraries' branding and visibility.	11/10/2016 5:39 PM
2	more access to electronic materials	11/8/2016 8:35 AM
3	Plan for a new building	11/7/2016 11:51 AM
4	Providing a good and cheerful study space for students.	11/7/2016 11:50 AM
5	We need to upgrade the media center. (There is only one VHS player for example...and it is not a comfortable place for students to see the videos). Need to work on getting much more of our video collection on streaming.	11/7/2016 11:07 AM

**Q9 What are we doing that WE NEED TO CHANGE?**

Answered: 7 Skipped: 11

#	Responses	Date
1	I don't know enough to comment.	11/10/2016 5:39 PM
2	Need to create a more convenient web-portal for accessing electronic holdings.	11/8/2016 10:27 AM
3	more hours	11/8/2016 8:35 AM
4	Klezmer Company Orchestra needs to go	11/7/2016 8:23 PM
5	Need a new building.	11/7/2016 11:51 AM
6	Need to renovate the facility Study Rooms Quiet Rooms SelfTTutorials	11/7/2016 11:08 AM
7	Need more space for students to sit at tables with outlets for laptops.	11/7/2016 11:07 AM

**Q10 What will you be needing from us in the future that we need to anticipate or be proactive about?**

Answered: 8 Skipped: 10

#	Responses	Date
1	providing greater services to students that are research driven.	11/8/2016 8:35 AM
2	More partnering with events, donors, community members, special occasions, etc.	11/7/2016 8:23 PM
3	Expand access to online journals and online books, with ability to print out/save chapters or multiple chapters of books.	11/7/2016 1:18 PM
4	transforming the space, strong connectivity and access to electronic journals, books and data	11/7/2016 11:54 AM
5	Need to ensure graduate student and faculty research support keeps up with the growing demands, especially as we add new programs.	11/7/2016 11:51 AM
6	Students do not like to come to the library - this needs to be a place where students want to go and study and access materials.	11/7/2016 11:50 AM
7	Nothing	11/7/2016 11:08 AM
8	More streaming media for use in on-line classes and for homework assignments.	11/7/2016 11:07 AM