

WRC Meeting 9-21-18

1. Website statistics consolidation (FAU libraries) – library.fau.edu plus lib web.fau.edu (applications we create ourselves-blogs, computer availability, etc.)
 - a. EBSCO OneSearch
 - b. LibGuides
 - c. Sites
 - d. Serial Solutions – Yom to ask Teo if needed in Google Analytics / Nagios XI
 - e. On and Off the Shelf – Maris does not plan to keep this up – would IES like to be in charge of this? Or shut it down?
 - f. Stats: include internal as well as public computers. Active Users – connected to our site right now. (Library.fau.edu) – all web site data.
 - i. Keywords / fau.catalog.fcla.edu ... keywords
 - ii. EBSCOhost.com
 - iii. RJ and Sarah will be somewhat primary on the stats
 - iv. Would Ken have interest in knowing what people are searching for? Do we want to make up new LibGuides for these? LibGuides; EBSCOHost; fau.catalog.fla.edu; library.fau.edu
 - v. Yom will give access to us to these stats: Alethea, Eric, Lauri, Leah
 - g. Behavior – site content:
 - h. Can request redirects for sites from Yom
2. Server work and strategies
 - a. 5-7 am maintenance (upgrades) Thursday
 - b. Major updates to be done during intersession
 - c. Finding out essential services to be on single page for when the site is down due to maintenance (like databases, OneSearch, etc.
 - d. Nagios is being used by Yom to monitor server and its maintenance. It sends Yom notices if there are substantial problems. He can check anything out from its info.
 - e. Moving all of our public-facing web servers to OIT, and they will give us access to the servers.
 - f. We still have to move libweb and CSUL.net
3. Access services and Jaffe.
 - a. Redirects are done by Eric and completed
 - b. Yom is testing
 - c. Yom will work with Eric by Tuesday on the Jaffe things to get those done.
 - i. Eric says all of the content is there already
4. Redirects
 - a. Redirects will be done after Jaffe is done.
5. Old Staff server
 - a. This has been shut down and moved to staff.library.fau.edu – now hosted on the libweb server
 - b. Will create a folder on libweb called “Archive” that will contain this info.
 - c. Will be testing redirect.
6. Old Library server
 - a. Jaffe and Shelf to Stage are on that server still. This will be shut down after Jaffe is done.
 - b. Probably off after Thanksgiving or later.
7. ADA Compliancy
 - a. Met with Garrett

- b. 508 compliance
 - c. LR put LibGuide Best Practices into Disabilities guide (WAVE, Penn State)
- 8. Moving forward and new scheduling
 - a. Last Friday of each month
 - b. Eric will send out an invite to us all for that date.
- 9. After Eric left, we looked at Google Analytics to see some of the features that might be useful to us. Looked at Heat Maps- and it appeared to have been changed or may have been deleted. Alethea wonders if this is now a plug-in.
 - a. Maybe do a Lunch N Learn about Google Analytics for our site.
 - b. Yom will talk with Amy about who should have access this. Should it be offered to the head of each department? Should this be discussed at a Leadership meeting?
- 10. Exhibits. Alethea has spoken with RJ about Exhibits and has gotten questions from different user groups (Instruction & Engagement Services, Access Services, RJ).
 - a. Talked about if all of the exhibits requests from people outside of FAU Libraries were going to go through him and if there is a form that should be created for it.
 - b. Talked about creating a gallery of past exhibits to show the space available for exhibits that they might be able to use, with a link to the form, sizing of the cases, etc.
- 11. Lauri will put several things into Basecamp for Yom's consideration so we can have the same language referring to the same items
 - a. Research Guides vs. Subject Course Guides (on front page vs. on Research Tab)
 - b. Databases vs. Indexes/Databases (front page tab vs. on Research Tab)
 - c. SearchWise vs. OneSearch. Could we have some explanation put in so people know about the name change? Suggested that RJ be asked to construct a News/Announcement so it can be put out and archived, and show up in searches.