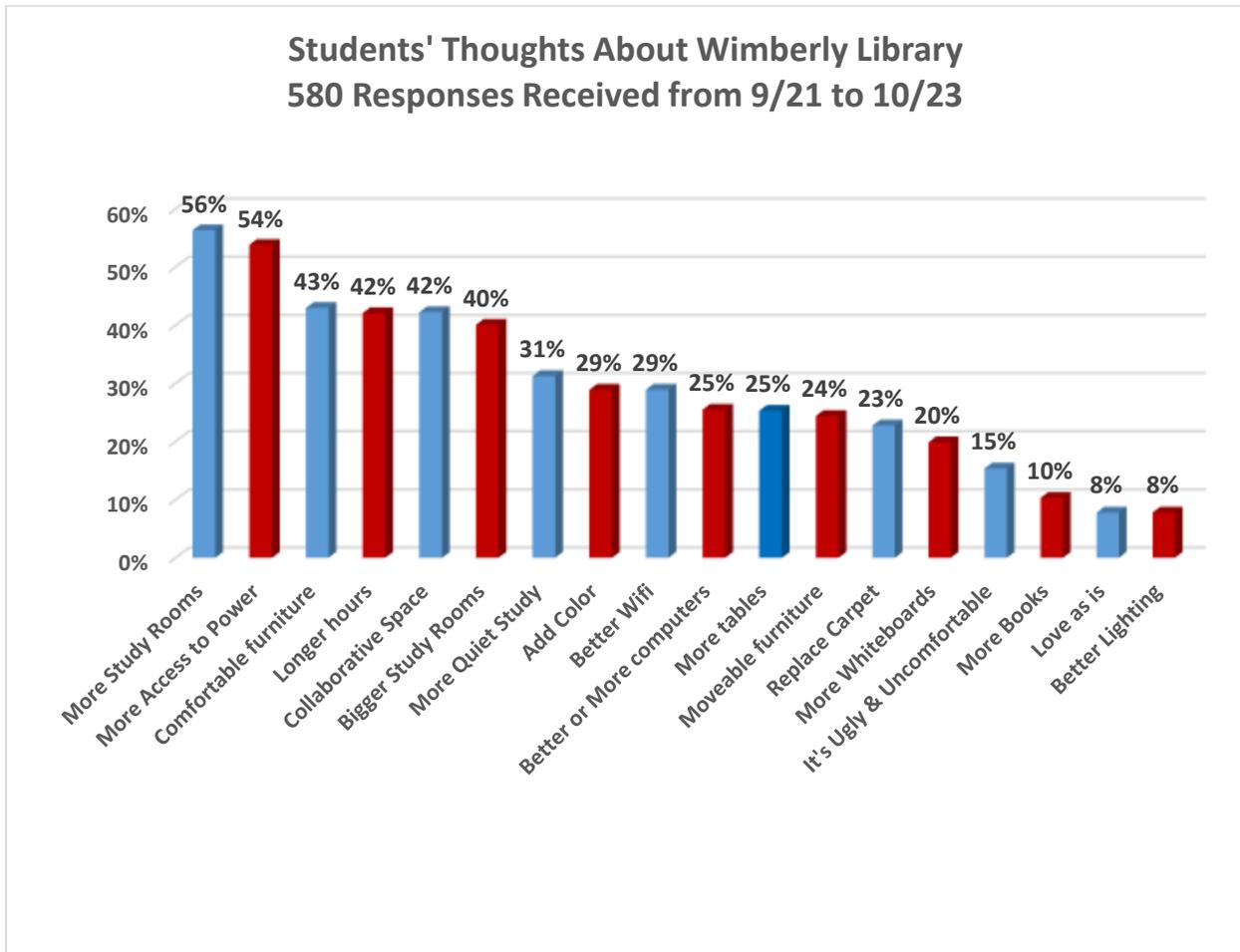


Survey of Student Views on the Wimberly Library Facility
by Carol Hixson, Dean of University Libraries
September-October 2015

Between September 21 and October 23, 2015, students had several opportunities to interact with Dean Hixson in the lobby of the Wimberly Library. She asked them about their thoughts on the library facility and solicited their feedback through a simple paper survey form (appended at end of this report). The form was designed based on verbal feedback the Dean received at her first informal “meet and greet” in the lobby. Survey forms were handed out informally and left out for students to pick up and fill out on their own. 580 responses were collected on the paper forms and tabulated and analyzed by the Dean, with students marking off every item of concern and adding hundreds of comments.

The responses of 580 students were tabulated to show what they thought of and wanted from the Wimberly Library. A quick glance of the results show the students’ desire for more and varied study spaces, better access to power, more comfortable and flexible furnishings, better wifi and computer access, longer hours, and color.



The survey comments received have been roughly grouped into categories. If the same comment was received on multiple forms, the comments shows x 2 or x 3.

University issues

Parking sucks here
yield to pedestrian signs in parking lot
Tuition less
We'd like to make tuition way more affordable

Miscellaneous

the library needs more floors, more spaces, better structure. MAKE IT A REAL LIBRARY
no extra tuition just for that. It should be a real university/research library
Sleeping rooms
Add some tutors for general assistance (use students so they can get tuition benefits)
Filtered water system to fill water bottles; the water fountains taste like chlorine
Water fountains to fill bottles
Better markers for whiteboards
working pens
It's what I expect in a library. No better, no worse
a lot of people
access to floor five
more open space/lighting
skateboard rack
computer lab quiet space
better ILL access if possible
vending machines for owl card - way easier
student lecture room
sell posters, key chains, CDs, phone cards, etc.
more librarians, also to be nice to me
NO! written next to "I love library as it is" (x 2)
better system for reserving study rooms
more books crossed out
spend desk renovation money on study rooms
"love library as it is" crossed out

Thanks and appreciation

Thank you (x 3)
Keep up the good work
the library is great
thank you so much Dean!
I love lib
The staff is great
thank you for taking our suggestions

Building issues

make modern looking and a landmark on campus

Another entrance (x 4)

new building at some point; this one's foundation is ailing under the strain

that being said, I'd rather there not be construction in the library for several months

need larger library (x 2)

better bathrooms – redo bathrooms (x 2)

lights outside

fix buzzing on 3rd floor

more floors

it's too small – there is never space (x 3)

just hard to find someplace in the middle of the day, especially access to outlets

elevator is bad

make library nice looking with working stuff and places to sit

more AC by the quiet booths

cooler air conditioning

So cold

let people use the balconies instead of holding us in here like rats

outside benches

LEDs hot and low efficient

Power

Power source on tables and desks (x 5)

Phone chargers (x 2)

outlets and study booths for laptop

more outlets

just hard to find someplace in the middle of the day, especially access to outlets

more power near tables

power outlets need to be fixed (x 4)

charging stations

have to sit between shelves to charge

Technology

More mac computers

switch in study rooms for HDMI

more computers and calculators

old technology

we have DOS computers

Editing software

more printers

Internet goes out quite frequently, very frustrating when I leave home to study in a quiet place

More plug-ins for laptops

Study space & seating

More public spaces that won't interrupt quiet study space
And make study rooms 24 hours
We need silent rooms with closed door and comfortable desk and chair
More seating (x 2)
study cases on upper floors are very old and take up too much space
more study cubicles
More single study tables
more individual study spaces
there are lots of places to work alone
collaborative rooms with whiteboards, printers, tvs, and projectors
tables always taken (x 2)
more study rooms a necessity!
study rooms for people alone instead of 2+ (x 2)
No food in study rooms
more space to sit, less books
More comfortable quiet study furniture
too many books, not enough sitting space (x 2)
there are never any study rooms available

Furnishings & decor

New desks & stuff to clean them with
more couches (x 2)
couch in the rooms
spinnny chairs
More FAU centric!
Too dark
get rid of carpet
update
too much green, change it
FAU colors
Decorations
boring
bland
so dull here - written next to "add some color"
brighten it up
new carpet or tile

Books

less books more space to sit
NO! written next to "we need more books"
More Asian literature
generally good book selection but more books would never hurt
old books!
resources for latinos
course related books
leisure reading

Chinese books; as a scholar from China, I found no Chinese books to read. What a pity!
novels
more arabic subjects - islam, etc.

Cleanliness

dirtiest library ever

clean windows upstairs so less depressing
Clean the windows, show off our beautiful campus
New desks & stuff to clean them with
someone needs to vacuum
CLEAN
smells in the bathrooms
Some study rooms smell awful
get rid of mold (x 2)
better bathrooms; clean them more often
study rooms are not clean (x 4)
no to roaches!
There are plenty of cockroaches in here

Behavior

People take up computers when on games/youtube
On 3rd and 4th floor (silent)
kind of horrible to have a "monitor" in the computer lab; it feels like high school
enforce quiet study areas
there are people who make a lot of noise in quiet areas
Upstairs lab everyone plays games
Noise sanctions/enforcement
cell phones restricted

Hours

longer hours satellite campus
24 hours (x 4)
media open Saturday and Sunday
open earlier (x 2)
longer hours on Friday (x 3)
longer hours on weekend (x 4)
open Saturday earlier, dunkin donuts too. I have a 9 am class
longer hours not just for finals
Davie library needs longer hours

Social activity

Gaming room/rec center
librarymatch.com
more social events

Food

Café
coffee machine
coffee
I like jelly donuts
a place to eat besides Dunkin Doughnuts
more food in library (x 2)
vending machines for owl card - way easier
food open later
more food options (x 3)
More Dunkin, bagels, and food
no food in library
dunkin open longer
bigger dunkin donuts - shorter lines
split Duncan Donuts with Chick-n-Grill
food store open late

Survey form

Tell the Dean What You Think

About the Library

- Add more study rooms
- More access to power
- More quiet study space
- More spaces to work together
- More/Better computers
- More whiteboards
- More tables
- More comfortable furniture
- Bigger study rooms
- It's ugly and uncomfortable
- We need longer hours
- Add some color
- New carpeting
- Get some furniture we can move around
- We need more books
- Better wifi
- Better lighting
- I love the library exactly as it is
- Other _____

Drop this off at the Circulation Desk or
Email hixson@fau.edu

