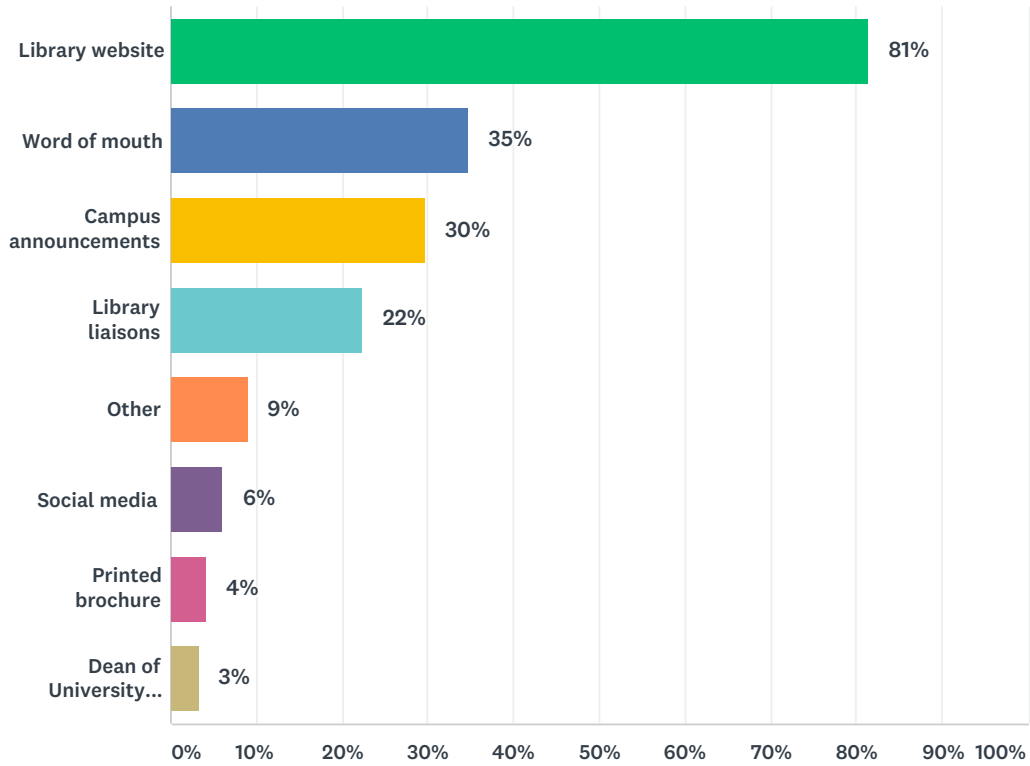


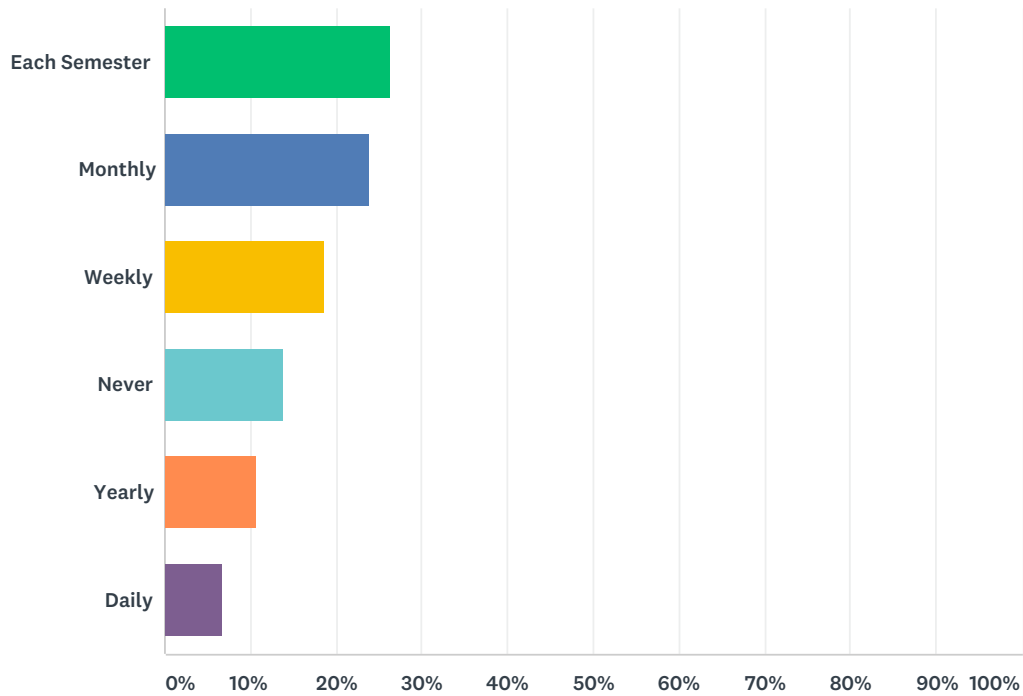
Q1 2. Awareness of Library Services How do you find out about library services? (Select all that apply)

Answered: 378 Skipped: 7



Q2 3. Library Visits In general, how often do you physically visit the FAU Libraries?

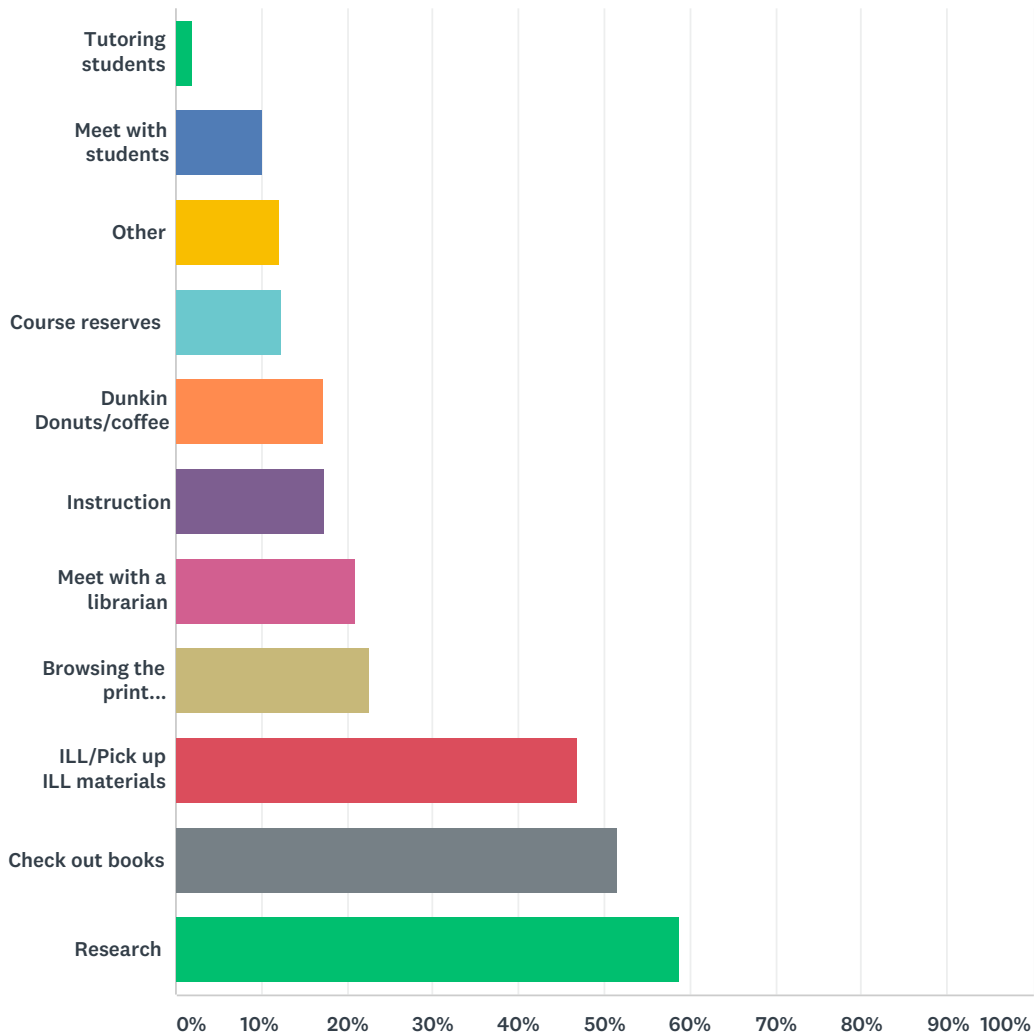
Answered: 383 Skipped: 2



ANSWER CHOICES	RESPONSES	
Each Semester	26.37%	101
Monthly	23.76%	91
Weekly	18.54%	71
Never	13.84%	53
Yearly	10.70%	41
Daily	6.79%	26
TOTAL		383

Q4 4. Purpose of Visit What brings you to the library? (Select all that apply)

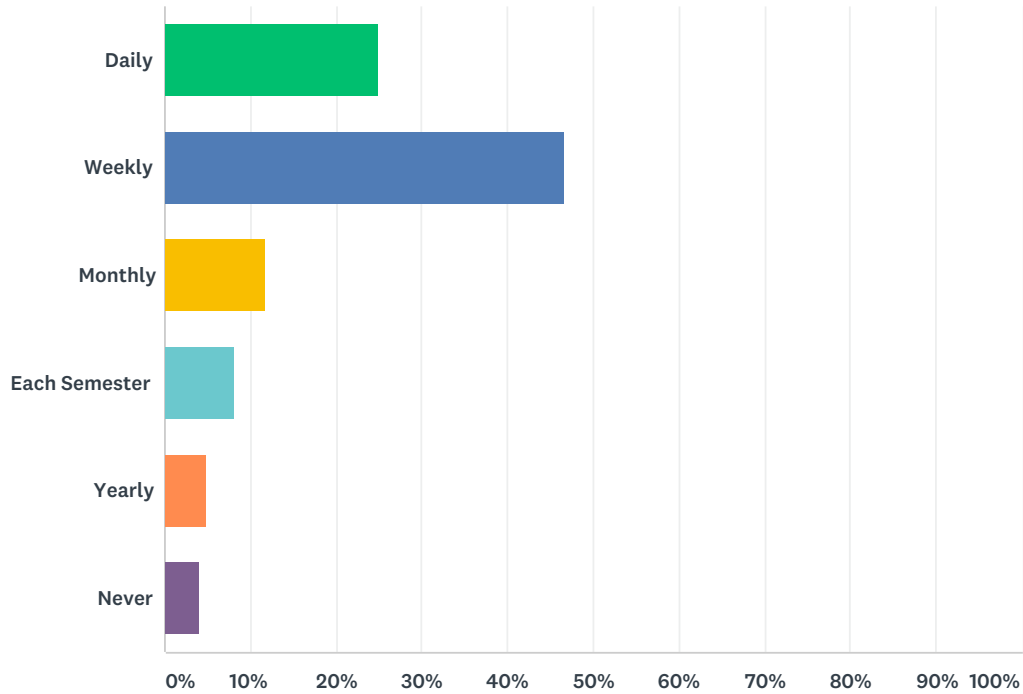
Answered: 355 Skipped: 30



ANSWER CHOICES	RESPONSES
Tutoring students	1.97% 7
Meet with students	10.14% 36
Other	12.11% 43
Course reserves	12.39% 44
Dunkin Donuts/coffee	17.18% 61
Instruction	17.46% 62
Meet with a librarian	20.85% 74
Browsing the print collection	22.54% 80
ILL/Pick up ILL materials	46.76% 166

Q5 5. Office/Off-Campus Visits In general, how often do you use the library's electronic services or resources from your office, home or other off-campus location?

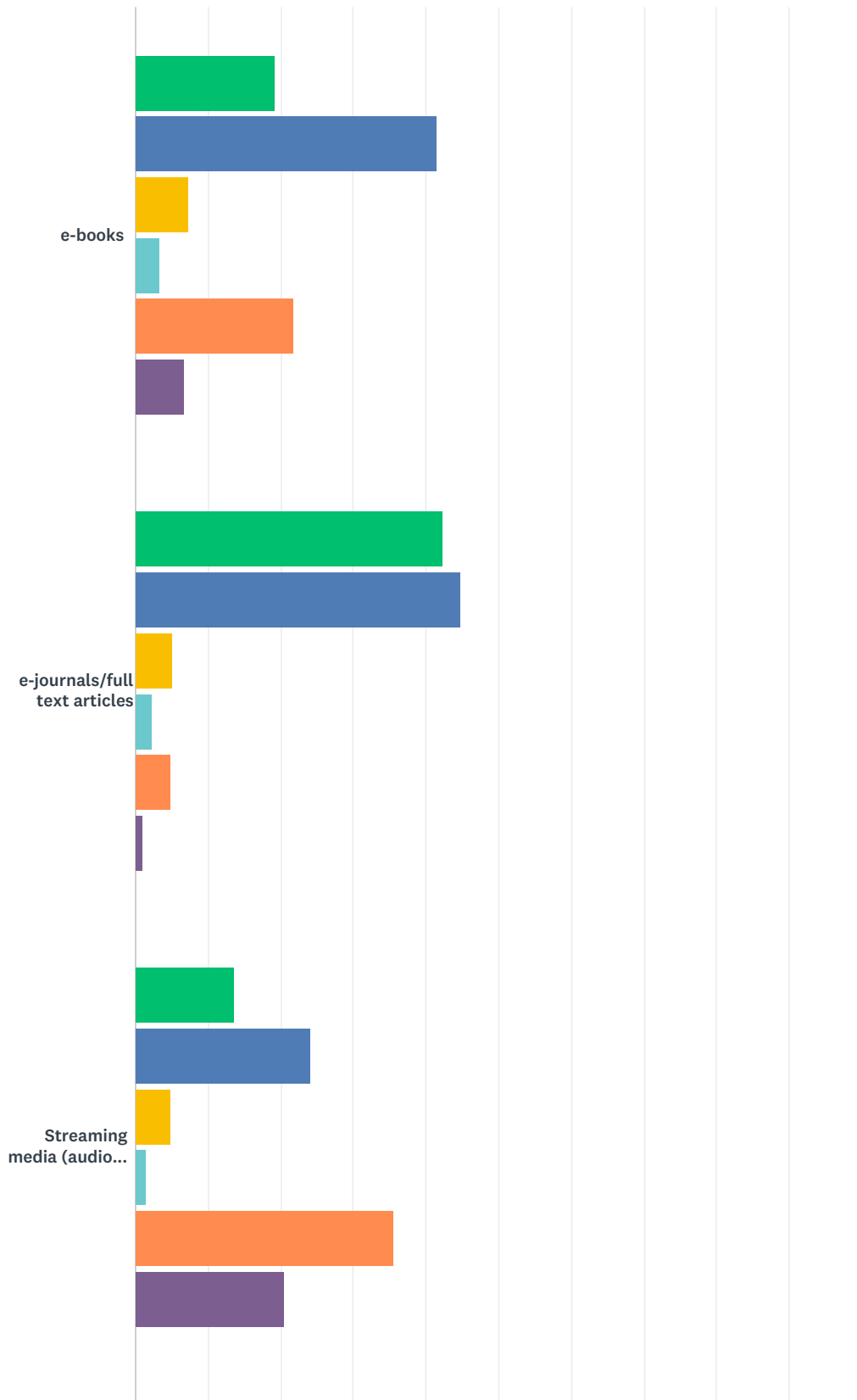
Answered: 378 Skipped: 7



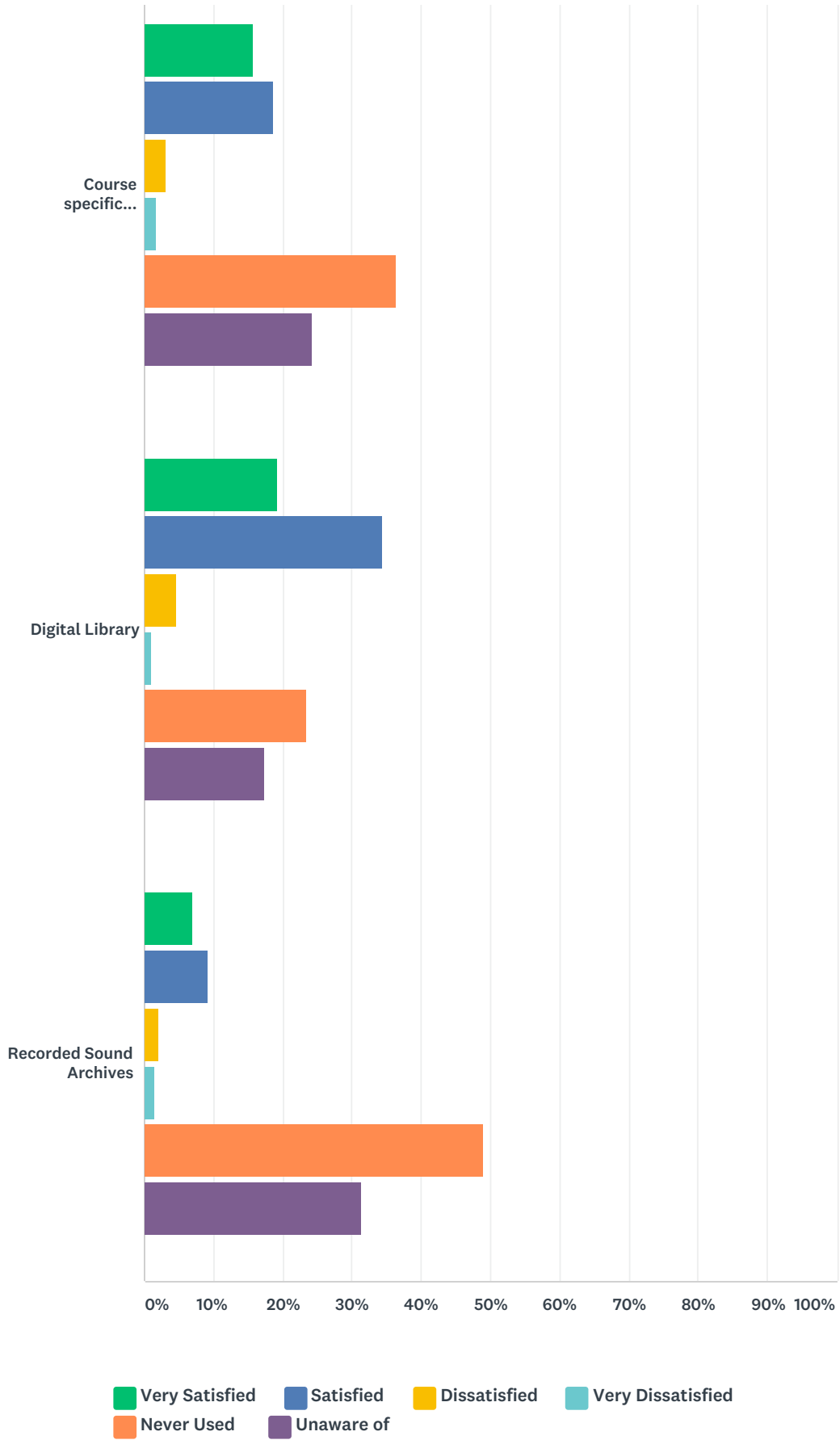
ANSWER CHOICES	RESPONSES	
Daily	24.87%	94
Weekly	46.56%	176
Monthly	11.64%	44
Each Semester	8.20%	31
Yearly	4.76%	18
Never	3.97%	15
TOTAL		378

Q7 6. Electronic Resources Importance How satisfied are you with the following electronic resources?

Answered: 364 Skipped: 21



FAU Libraries Faculty Satisfaction Survey (Fall 2017)



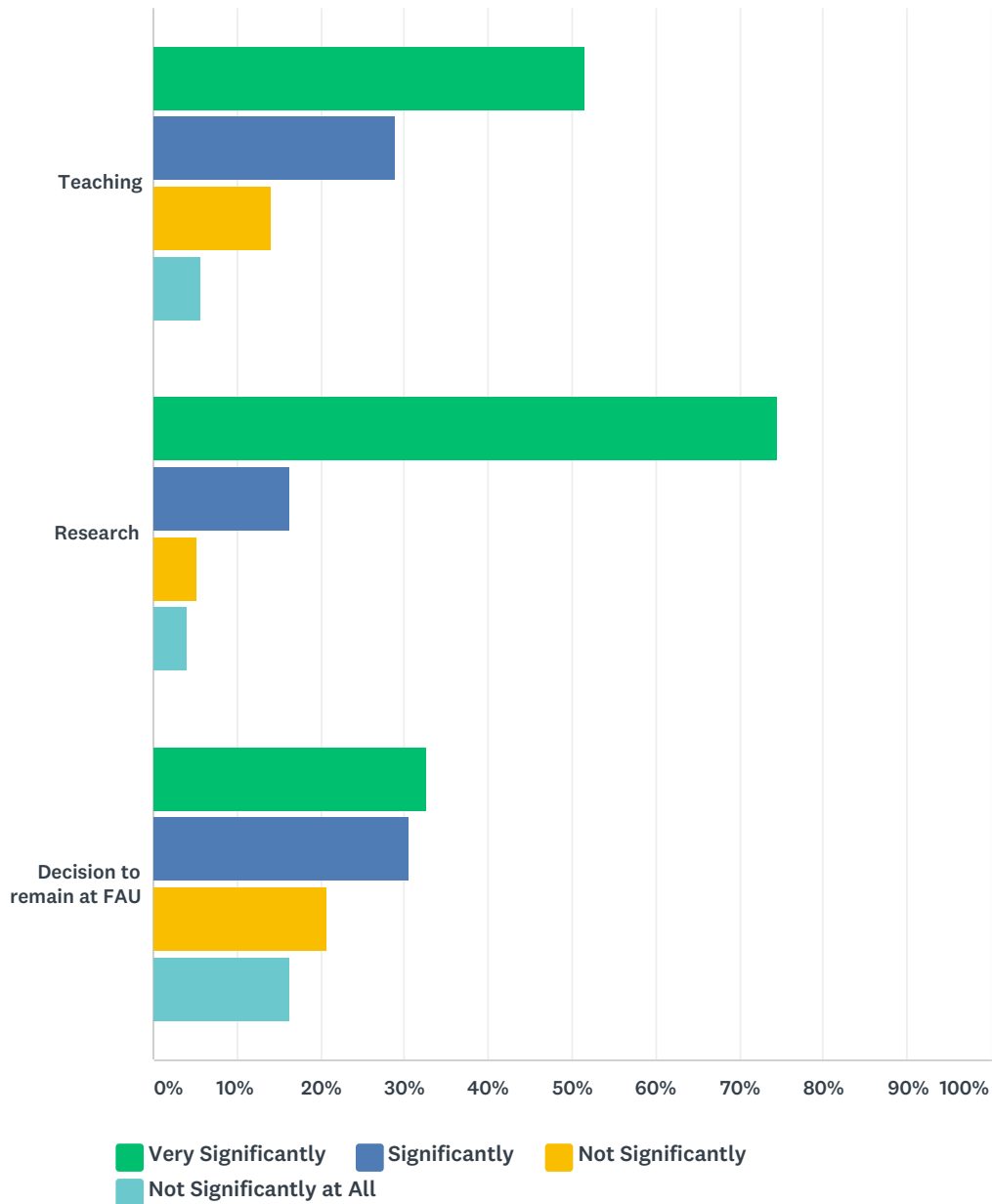
	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	NEVER USED	UNAWARE OF	TOTAL	WEIGHTED AVERAGE
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FAU Libraries Faculty Satisfaction Survey (Fall 2017)

e-books	19.21% 68	41.53% 147	7.34% 26	3.39% 12	21.75% 77	6.78% 24	354	2.87
e-journals/full text articles	42.22% 152	44.72% 161	5.00% 18	2.22% 8	4.72% 17	1.11% 4	360	1.86
Streaming media (audio or visual)	13.64% 48	24.15% 85	4.83% 17	1.42% 5	35.51% 125	20.45% 72	352	3.82
Course specific library guides (LibGuides)	15.76% 55	18.62% 65	3.15% 11	1.72% 6	36.39% 127	24.36% 85	349	3.97
Digital Library	19.14% 67	34.29% 120	4.57% 16	1.14% 4	23.43% 82	17.43% 61	350	3.28
Recorded Sound Archives	6.96% 24	9.28% 32	2.03% 7	1.45% 5	48.99% 169	31.30% 108	345	4.70

Q8 7. Electronic Resources Impact If the library electronic resources were to be significantly reduced, how much would this affect your:

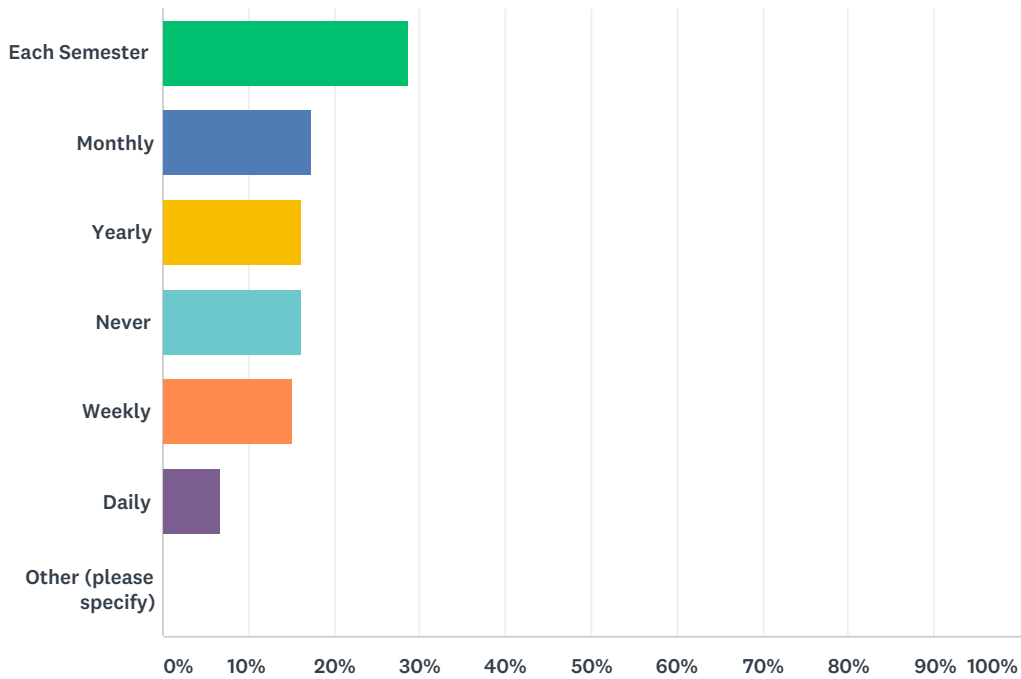
Answered: 364 Skipped: 21



	VERY SIGNIFICANTLY	SIGNIFICANTLY	NOT SIGNIFICANTLY	NOT SIGNIFICANTLY AT ALL	TOTAL	WEIGHTED AVERAGE
Teaching	51.57% 181	28.77% 101	13.96% 49	5.70% 20	351	1.74
Research	74.52% 269	16.34% 59	5.26% 19	3.88% 14	361	1.39
Decision to remain at FAU	32.56% 112	30.52% 105	20.64% 71	16.28% 56	344	2.21

Q9 8. Physical Resources Usage In general, how often do you use the library's print resources (books, journals, etc.)?

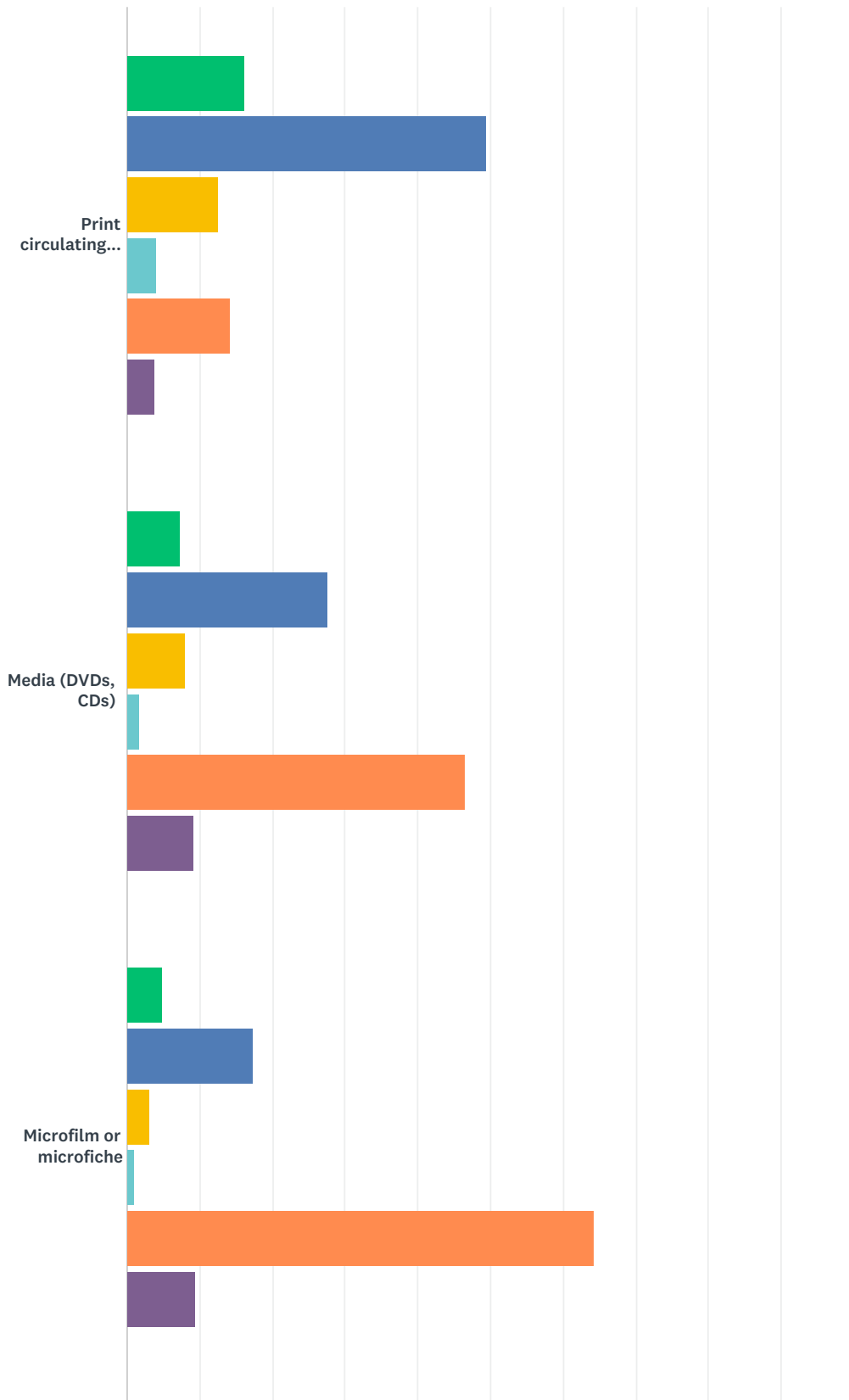
Answered: 364 Skipped: 21



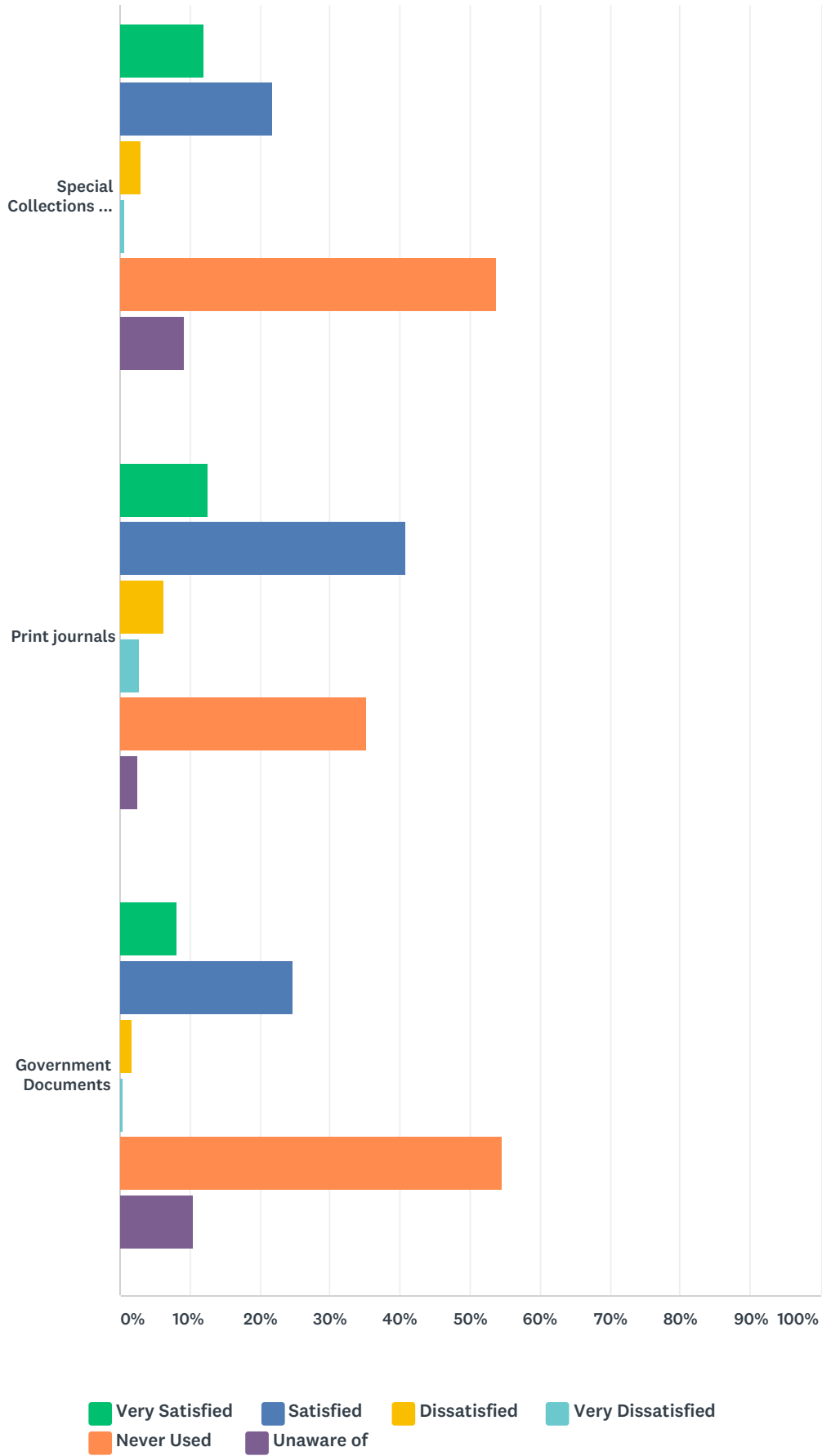
ANSWER CHOICES	RESPONSES	
Each Semester	28.57%	104
Monthly	17.31%	63
Yearly	16.21%	59
Never	16.21%	59
Weekly	15.11%	55
Daily	6.59%	24
Other (please specify)	0.00%	0
TOTAL		364

Q11 9. Physical Resources Importance How satisfied are you with the following resources?

Answered: 325 Skipped: 60



FAU Libraries Faculty Satisfaction Survey (Fall 2017)



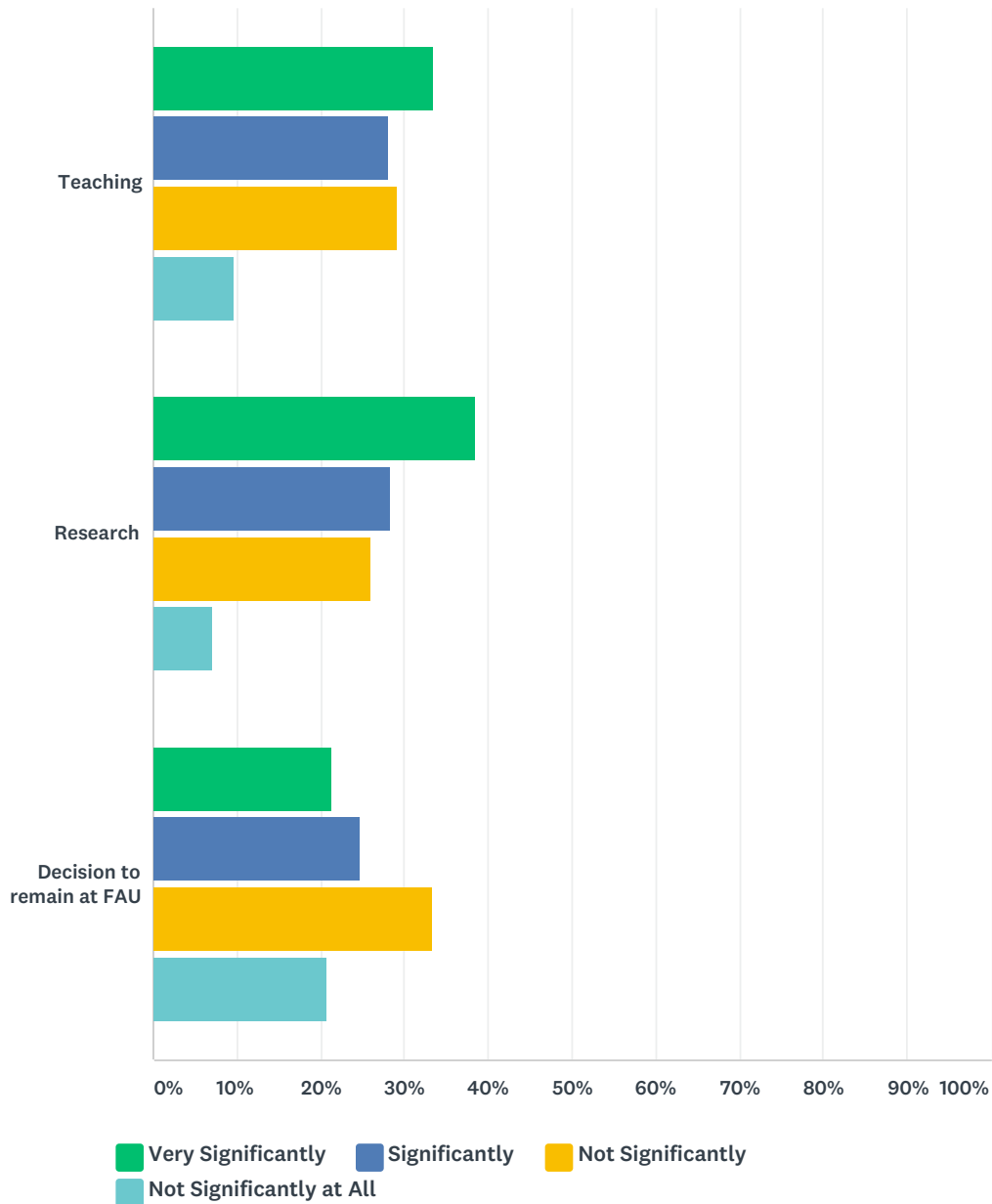
VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	NEVER USED	UNAWARE OF	TOTAL	WEIGHTED AVERAGE
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FAU Libraries Faculty Satisfaction Survey (Fall 2017)

Print circulating books	16.05% 52	49.38% 160	12.65% 41	4.01% 13	14.20% 46	3.70% 12	324	2.62
Media (DVDs, CDs)	7.23% 23	27.67% 88	7.86% 25	1.57% 5	46.54% 148	9.12% 29	318	3.80
Microfilm or microfiche	4.75% 15	17.41% 55	3.16% 10	0.95% 3	64.24% 203	9.49% 30	316	4.31
Special Collections and University Archives	11.95% 38	21.70% 69	2.83% 9	0.63% 2	53.77% 171	9.12% 29	318	3.90
Print journals	12.54% 40	40.75% 130	6.27% 20	2.82% 9	35.11% 112	2.51% 8	319	3.15
Government Documents	8.25% 26	24.76% 78	1.59% 5	0.32% 1	54.60% 172	10.48% 33	315	4.00

Q12 10. Physical Resources Impact If the library physical resources were to be significantly reduced, how much would this affect your:

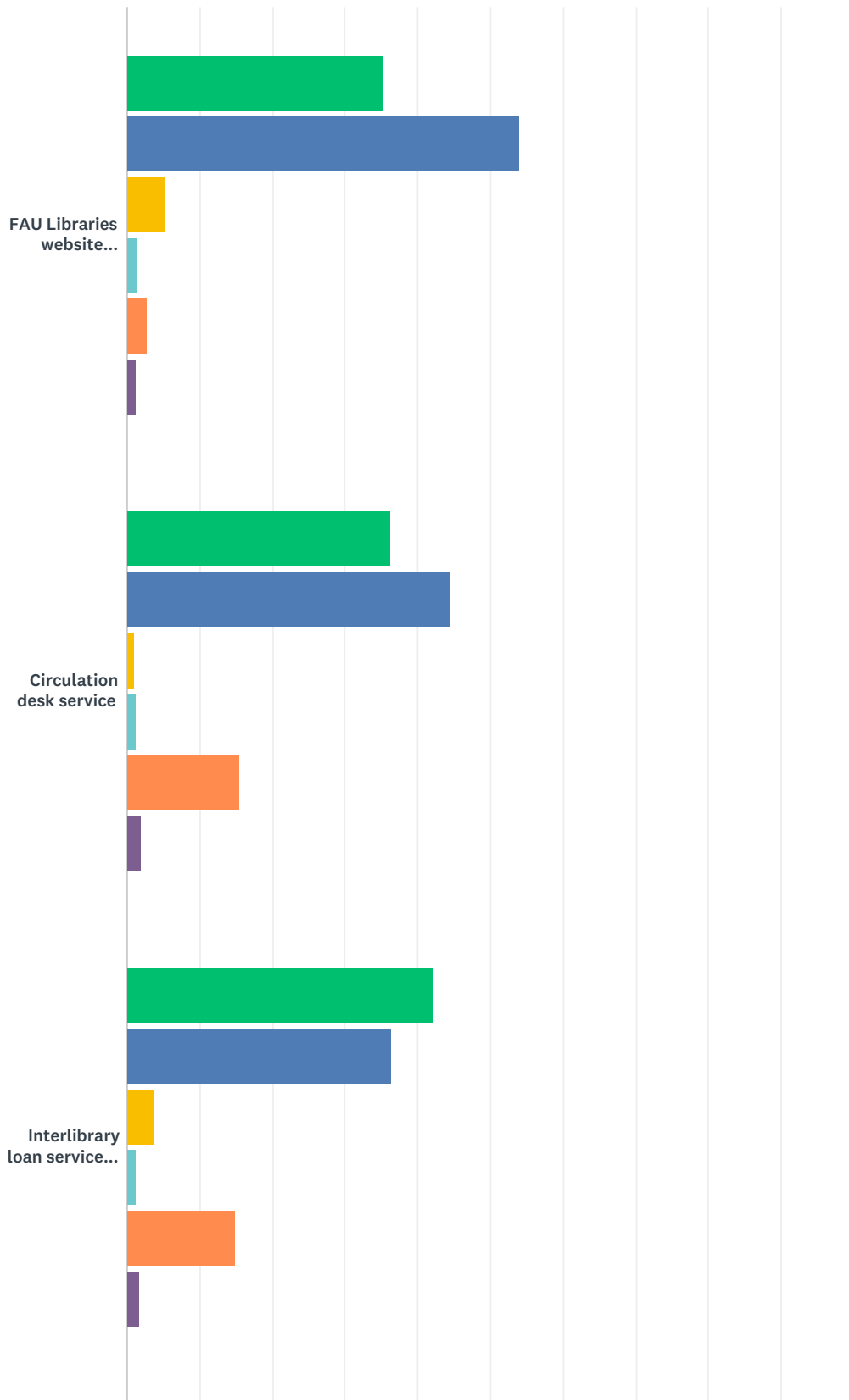
Answered: 320 Skipped: 65



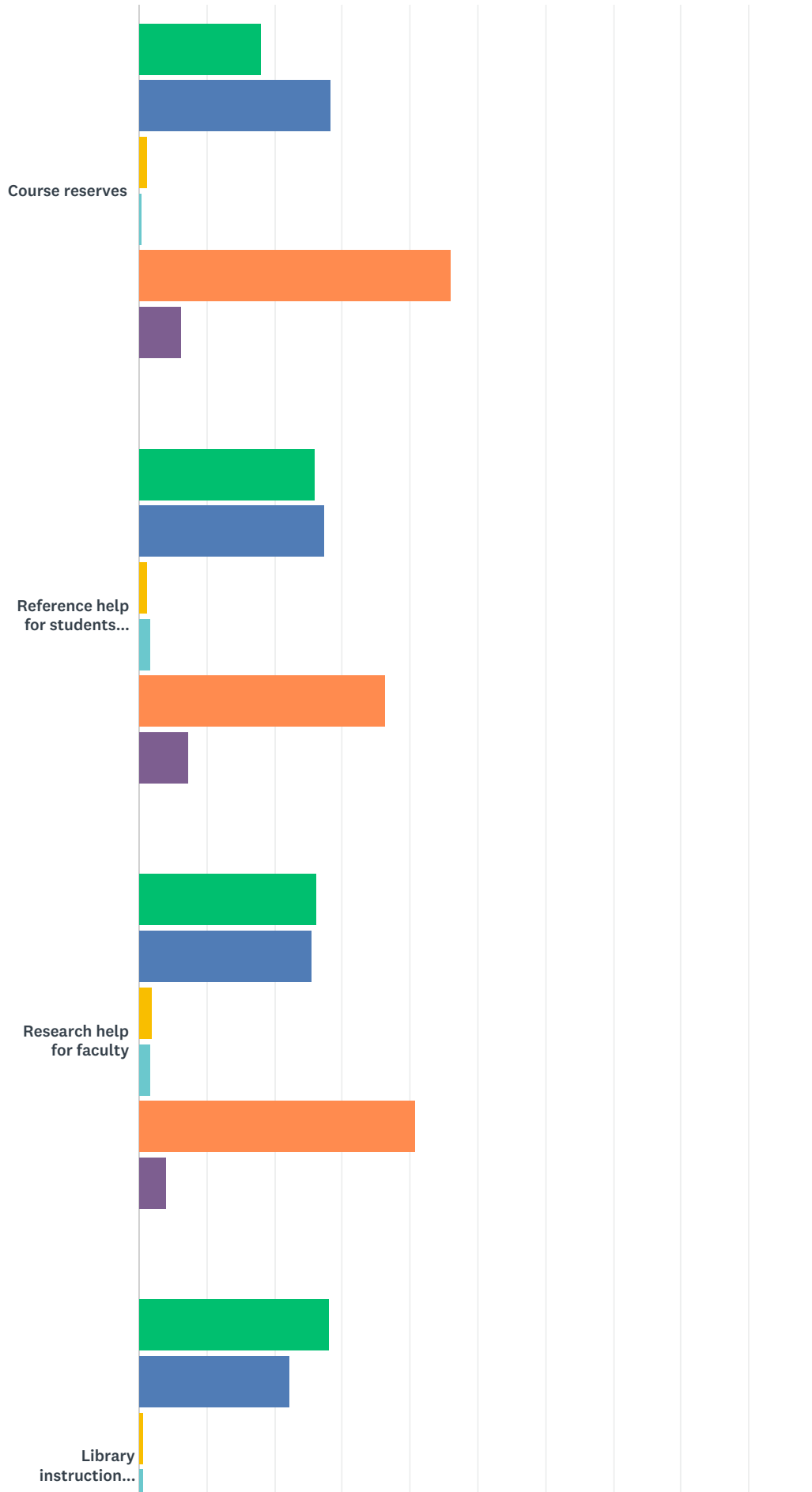
	VERY SIGNIFICANTLY	SIGNIFICANTLY	NOT SIGNIFICANTLY	NOT SIGNIFICANTLY AT ALL	TOTAL	WEIGHTED AVERAGE
Teaching	33.44% 105	28.03% 88	28.98% 91	9.55% 30	314	2.15
Research	38.56% 123	28.21% 90	26.02% 83	7.21% 23	319	2.02
Decision to remain at FAU	21.36% 66	24.60% 76	33.33% 103	20.71% 64	309	2.53

Q16 13. Library Services In general, how satisfied are you with the library's services?

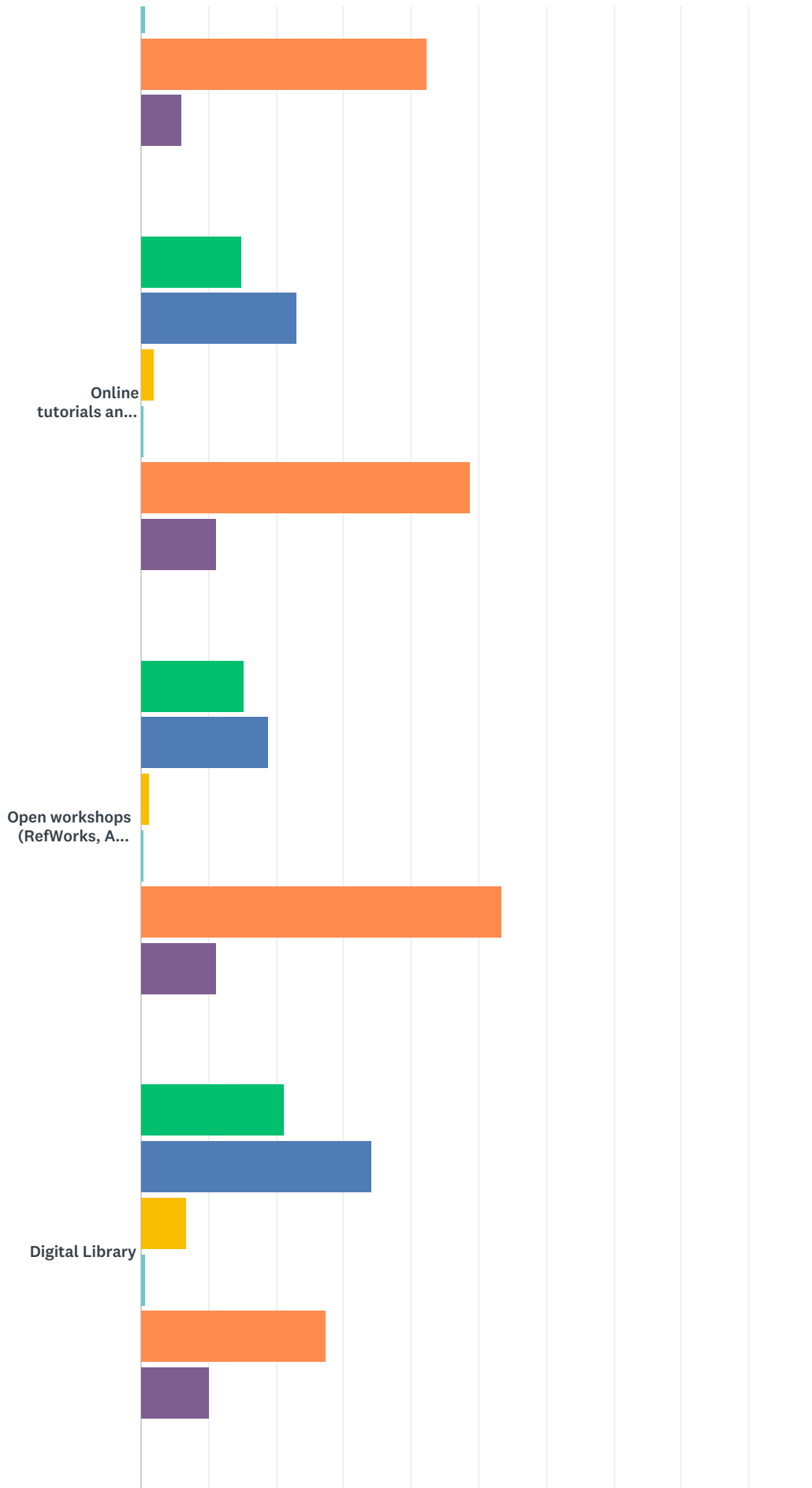
Answered: 321 Skipped: 64



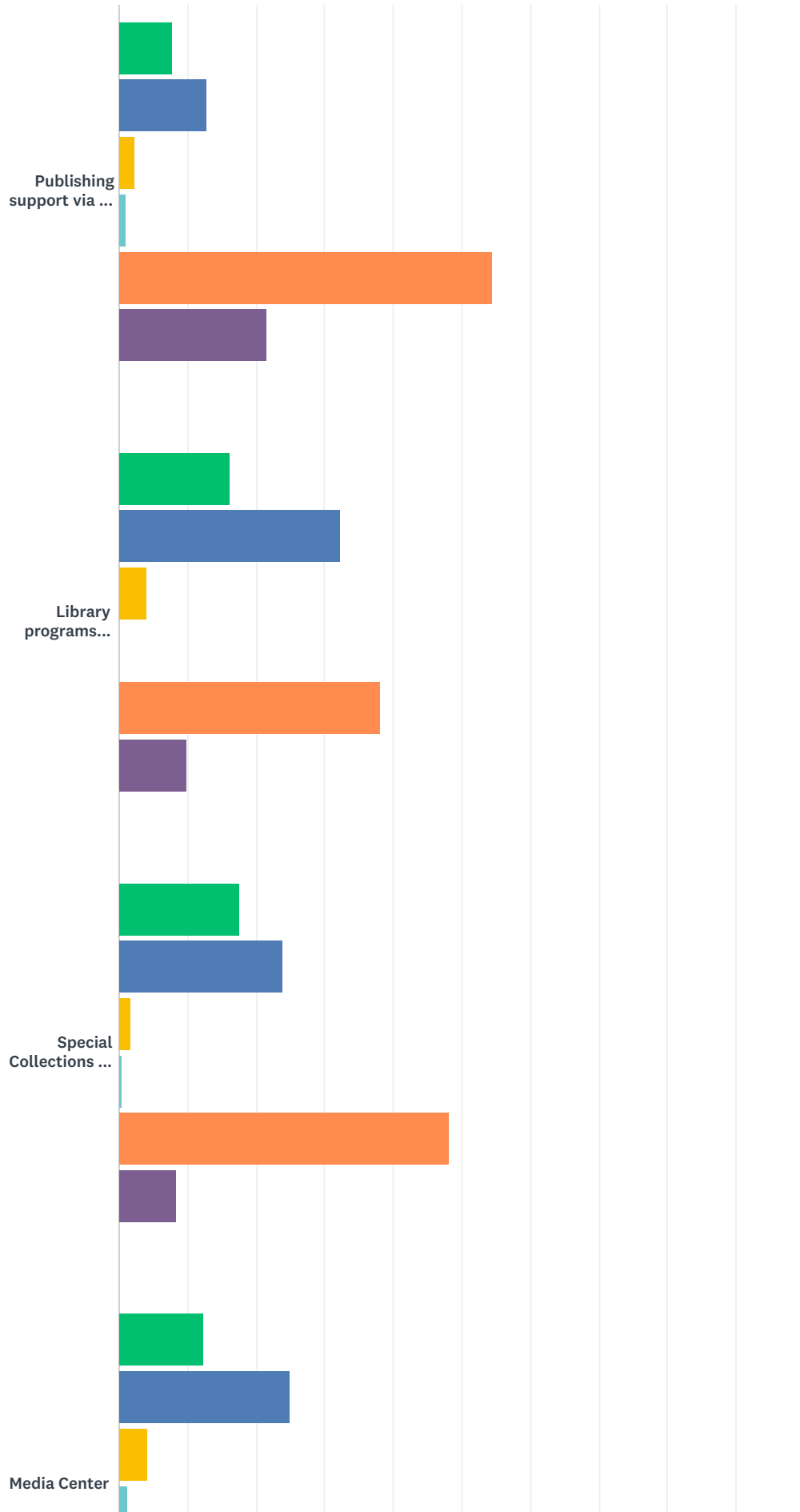
FAU Libraries Faculty Satisfaction Survey (Fall 2017)



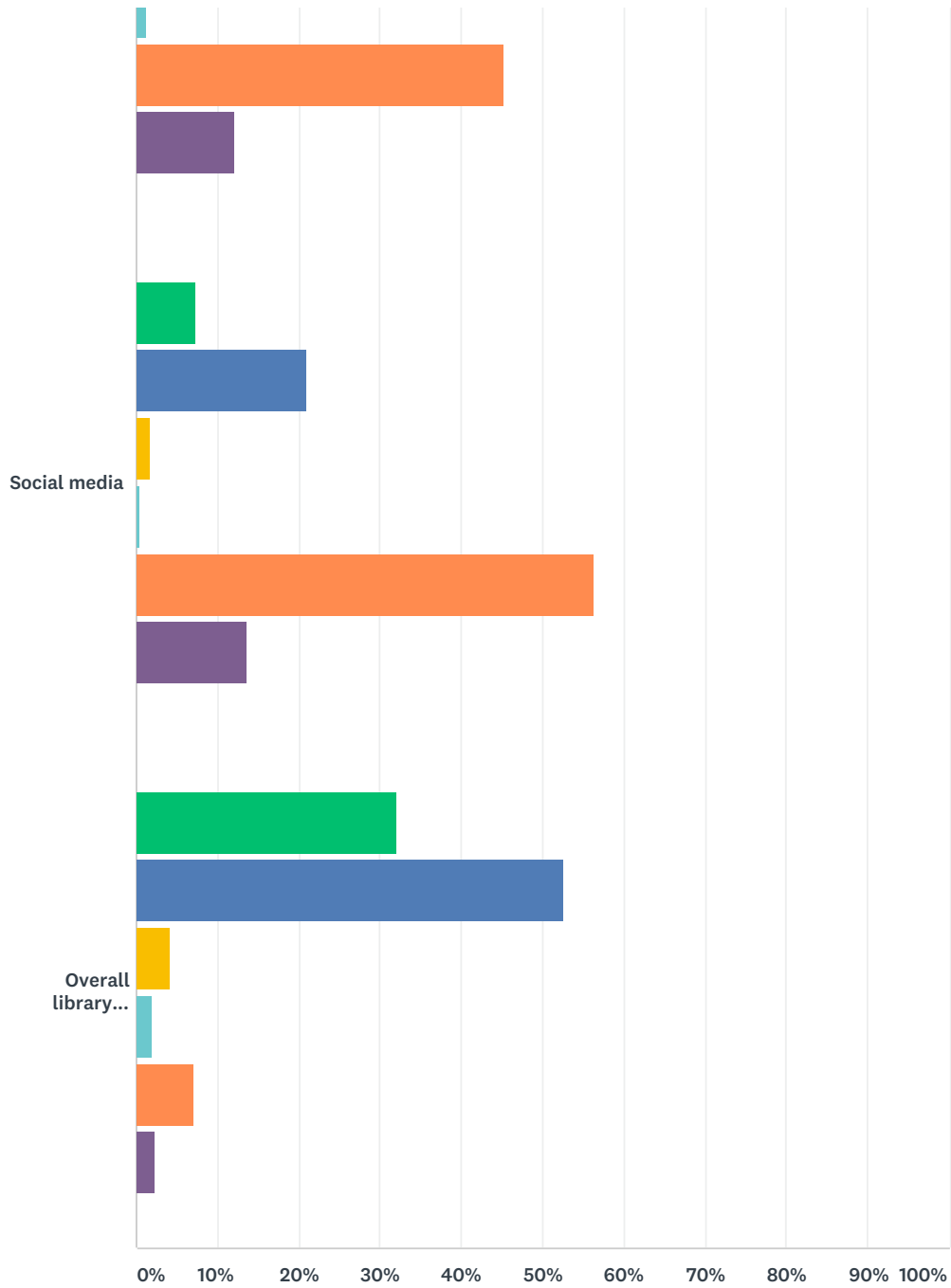
FAU Libraries Faculty Satisfaction Survey (Fall 2017)



FAU Libraries Faculty Satisfaction Survey (Fall 2017)



FAU Libraries Faculty Satisfaction Survey (Fall 2017)



■ Very Satisfied
 ■ Satisfied
 ■ Dissatisfied
 ■ Very Dissatisfied
■ Never Used
 ■ Unaware of

	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	NEVER USED	UNAWARE OF	TOTAL	WEIGHTED AVERAGE
FAU Libraries website (www.fau.edu/library)	35.11% 112	53.92% 172	5.33% 17	1.57% 5	2.82% 9	1.25% 4	319	1.87
Circulation desk service	36.16% 115	44.34% 141	0.94% 3	1.26% 4	15.41% 49	1.89% 6	318	2.21
Interlibrary loan service (ILL)	42.09% 133	36.39% 115	3.80% 12	1.27% 4	14.87% 47	1.58% 5	316	2.15

FAU Libraries Faculty Satisfaction Survey (Fall 2017)

Course reserves	17.92% 55	28.34% 87	1.30% 4	0.33% 1	45.93% 141	6.19% 19	307	3.47
Reference help for students (in person, phone, email, chat)	26.05% 81	27.33% 85	1.29% 4	1.61% 5	36.33% 113	7.40% 23	311	3.17
Research help for faculty	26.21% 81	25.57% 79	1.94% 6	1.62% 5	40.78% 126	3.88% 12	309	3.17
Library instruction (class presentations or individual help) for your students	28.06% 87	22.26% 69	0.65% 2	0.65% 2	42.26% 131	6.13% 19	310	3.25
Online tutorials and help aids	14.94% 46	23.05% 71	1.95% 6	0.32% 1	48.70% 150	11.04% 34	308	3.78
Open workshops (RefWorks, APA Boot Camp, etc.)	15.21% 47	18.77% 58	1.29% 4	0.32% 1	53.40% 165	11.00% 34	309	3.91
Digital Library	21.22% 66	34.08% 106	6.75% 21	0.64% 2	27.33% 85	9.97% 31	311	3.09
Publishing support via the Digital Library	7.77% 23	12.84% 38	2.36% 7	1.01% 3	54.39% 161	21.62% 64	296	4.46
Library programs (events, exhibits, lectures)	16.07% 49	32.13% 98	3.93% 12	0.00% 0	38.03% 116	9.84% 30	305	3.41
Special Collections and University Archives	17.61% 53	23.92% 72	1.66% 5	0.33% 1	48.17% 145	8.31% 25	301	3.62
Media Center	12.42% 38	24.84% 76	4.25% 13	1.31% 4	45.10% 138	12.09% 37	306	3.78
Social media	7.28% 22	20.86% 63	1.66% 5	0.33% 1	56.29% 170	13.58% 41	302	4.18
Overall library services	31.92% 98	52.44% 161	4.23% 13	1.95% 6	7.17% 22	2.28% 7	307	2.07